

Error code	Module	Type	Brief Description	Error Description	Recommended measures
10000	Error	Communication	PASS参数传输异常 PASS parameter transmission abnormality	可能1.软件程序和主板程序版本不匹配 可能2.打印软件与主板程序通讯异常 Possible 1. The software program and the mainboard program version do not match Possible 2. The printing software and the mainboard program communicate abnormally	1.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 2.通过软件左下角的连接状态图，检查设备是否连接正常。 1. Check the first four digits of the software and mainboard program version numbers in the software version information to see if they are the same. 2. Check the connection status diagram in the lower left corner of the software to see if the device is connected properly.
10001	Error	Communication	关闭闪喷失败 Failure to turn off flash spray	可能1.主板与喷车板光纤连接失败 可能2.主板或喷车板光纤模块异常 可能3.喷车板电源异常 Possible 1. The optical fiber connection between the mainboard and the trolley board failed. Possible 2. The optical fiber module of the mainboard or the trolley board is abnormal. Possible 3. The power supply of the trolley board is abnormal.	1.更换新的光纤线，连接测试。 2.更换光纤模块测试。 3.检查喷车板电源电压是否符合标准需求。 1. Replace the new optical fiber cable and test the connection. 2. Replace the optical fiber module and test. 3. Check whether the power supply voltage of the trolley board meets the standard requirements.
10002	Error	Communication	加载系统参数失败 Failure to load the system parameters	可能1.软件程序和主板程序版本不匹配 可能2.打印软件与主板程序通讯异常 Possible 1. The software program and the mainboard program version do not match Possible 2. The printing software and the mainboard program communicate abnormally	1.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 2.通过软件左下角的连接状态图，检查设备是否连接正常。 1. Check the first four digits of the software and mainboard program version numbers in the software version information to see if they are the same. 2. Check the connection status diagram in the lower left corner of the software to see if the device is connected properly.
10003	Error	Communication	喷车板复位失败 Head board reset failed	可能1.主板与喷车板通讯异常 Possible 1. Abnormal communication between the mainboard and the trolley board	1.更换新的光纤线，连接测试。 2.更换光纤模块测试。 3.检查喷车板电源电压是否符合标准需求。 1. Replace the new optical fiber cable and test the connection. 2. Replace the optical fiber module and test. 3. Check whether the power supply voltage of the trolley board meets the standard requirements.

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10004	Error	Communication	升级失败 Failure to upgrade	可能1.打印软件与主板程序通讯异常 可能2.升级文件不正确或被破坏 可能3.打印软件与主板程序版本不匹配 Possible 1. Abnormal communication between the printing software and the mainboard program Possible 2. The upgrade file is incorrect or damaged Possible 3. The printing software and the mainboard program version do not match	1.通过软件左下角的连接状态图，检查设备是否连接正常。 2.升级过程中请不要断开连接或断电。 3.请使用正确的文件升级。 4.重启设备与软件再升级。 1. Check whether the device is connected properly by looking at the connection status diagram in the lower left corner of the software. 2. Do not disconnect or power off during the upgrade process. 3. Please use the correct file for upgrade. 4. Restart the device and software and then upgrade.
10005	Error	Communication	喷车板升级失败 Head board upgrade failed	可能1.喷车板与主板通讯异常 Possible 1. Abnormal communication between the mainboard and the trolley board	1.更换新的光纤线，连接测试。 2.请更换光纤模块。 3.请使用正确的文件升级 4.升级过程中请不要断开连接或断电。 1. Replace the new fiber optic cable and test the connection. 2. Please replace the fiber optic module. 3. Please use the correct file to upgrade 4. Please do not disconnect or power off during the upgrade process.
10006	Error	Communication	打印失败，设置点火信号失败 Print failed, set ignition signal failed	可能1.喷车板电源异常 可能2.喷车板与主板 通讯异常 Possible 1. Abnormal power supply of the trolley board Possible 2. Abnormal communication between the trolley board and the mainboard	1.更换新的光纤线，连接测试。 2.更换光纤模块测试。 3.检查喷车板电源电压是否符合标准需求。 1. Replace the new optical fiber cable and test the connection. 2. Replace the optical fiber module and test. 3. Check whether the power supply voltage of the trolley board meets the standard requirements.
10007	Error	Communication	主板与喷车板光纤连接失败 Fiber connection between mainboard and head board is failed	可能1.主板与喷车板光纤连接失败 可能2.主板或喷车板光纤模块异常 Possible 1. The optical fiber connection between the mainboard and the trolley board failed. Possible 2. The optical fiber module of the mainboard or the trolley board is abnormal.	1.更换新的光纤线，连接测试。 2.更换光纤模块测试。 1. Replace the new fiber optic cable and test the connection. 2. Replace the fiber optic module and test.

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10008	Error	Communication	喷车板初始化失败 Head board initialization failed	可能1.主板与喷车板 通讯异常 可能2.固件配置与喷车板不兼容 可能3.主板程序与喷车板单片机版本不匹配 Possible 1. Communication abnormality between the mainboard and the trolley board Possible 2. The firmware configuration is incompatible with the trolley board Possible 3. The mainboard program does not match the trolley board MCU version	1.更换新的光纤线，连接测试。 2.更换光纤模块测试。 3.请导入正确的固件配置。 4.查看软件详细版本Information，检查主板与喷车板版本是否匹配。 1. Replace the new fiber optic cable and test the connection. 2. Replace the fiber optic module and test. 3. Please import the correct firmware configuration. 4. Check the detailed software version information and check whether the mainboard and trolley board versions match.
10009	Error	Communication	设置波形参数失败 Failed to set waveform parameters	可能1.主板与喷车板光纤连接失败 可能2.主板或喷车板光纤模块异常 可能3.喷车板运行异常，灯报错 可能4.固件配置与喷车板板卡不匹配 可能5.固件配置与喷车板逻辑版本不匹配 可能6.主板程序与喷车板逻辑版本不匹配 Possible 1. The optical fiber connection between the mainboard and the trolley board failed Possible 2. The optical fiber module of the mainboard or the trolley board is abnormal Possible 3. The trolley board is running abnormally, and the light reports an error Possible 4. The firmware configuration does not match the trolley board card Possible 5. The firmware configuration does not match the trolley board logic version Possible 6. The mainboard program does not match the trolley board logic version	1.更换新的光纤线，连接测试。 2.更换光纤模块测试。 3.检查喷车板电源电压是否符合标准要求。 4.查看软件详细版本Information，检查主板与喷车板版本是否匹配。 5.重新导入正确的固件配置文件和固件参数文件。 1. Replace the new optical fiber cable and test the connection. 2. Replace the optical fiber module and test. 3. Check whether the power supply voltage of the trolley board meets the standard requirements. 4. Check the detailed software version information and check whether the mainboard and trolley board versions match. 5. Re-import the correct firmware configuration file and firmware parameter file.
10010	Error	Communication	主板与扩展板通信异常(接收串口数据异常) Abnormal communication between the main board and the expansion board (abnormal reception of serial port data)	可能1.扩展板连接异常 Possible 1. Abnormal connection of expansion board	1.检查扩展板接线是否正常。 2.检查硬件接口是否正常。 1. Check whether the expansion board wiring is normal. 2. Check whether the hardware interface is normal.

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10011	Error	Communication	加载数据失败,未收到数据包 Failed to load data, no packet received.	可能1.打印软件与设备连接异常 可能2.主板未正常运行 可能3.TCP、USB通信方式未设置正确 可能4.软件配置不正确 Possible 1. The connection between the printing software and the printer is abnormal Possible 2. The mainboard is not running normally Possible 3. The TCP and USB communication methods are not set correctly Possible 4. The software configuration is incorrect	1.通过软件左下角的连接状态图，检查设备是否连接正常。 2.检查主板是否正常运行，未正常运行则联系供应商。 3.确认软件与主板通信方式设置是否正确。 1. Check whether the device is connected properly by looking at the connection status diagram in the lower left corner of the software. 2. Check whether the mainboard is operating normally. If not, contact the supplier. 3. Confirm whether the communication mode between the software and the mainboard is set correctly.
10012	Error	Communication	开始打印失败，打印软件与主板通讯异常 Failed to start printing, abnormal communication between the printing software and the mainboard	可能1.打印软件与设备通信异常 可能2.主板未正常运行 Possible 1. Abnormal communication between the printing software and the mainboard Possible 2. The mainboard is not running normally	1.通□□件左下角的□接状□□，□□□□是否□接正常。 2.□件版本Information里□看□件和主板程序的前四位版本号是否相等。□看固件是否正确。 1. Check whether the device is connected properly through the connection status diagram in the lower left corner of the software. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information. Check whether the firmware is correct.
10013	Error	Communication	清洗喷头失败 Failure to clean printhead	可能1.打印软件与主板通信异常 可能2.主板未正常运行 可能3.打印软件与主板版本不匹配 Possible 1. Abnormal communication between the printing software and the mainboard Possible 2. The mainboard is not running normally Possible 3. The printing software and mainboard versions do not match	1.检查设备是否正常连接 2.检查主板是否正常运行，如运行不正常，需联系供应商 3.确认软件与主板程序版本是否匹配 1. Check whether the device is connected normally 2. Check whether the mainboard is running normally. If it is not running normally, contact the supplier 3. Confirm whether the software and mainboard program versions match

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10014	Error	Communication	获取调压Information失败 Failure to get pressure regulator information	可能1.打印软件与设备通信异常 可能2.主板未正常运行 Possible 1. Abnormal communication between the printing software and the printer Possible 2. The mainboard is not running normally	1.通□□件左下角的□接状□□，□□□□是否□接正常。 2.□件版本Information里□看□件和主板程序的前四位版本号是否相等。□看固件是否正确。 1. Check whether the device is connected properly through the connection status diagram in the lower left corner of the software. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information. Check whether the firmware is correct.
10015	Error	Communication	打印失败，发送打印数据失败 Failed to print, failed to send printing data	可能1.打印软件与主板通信异常 可能2.主板未正常运行 Possible 1. Abnormal communication between the printing software and the mainboard Possible 2. The mainboard is not running normally	1.通□□件左下角的□接状□□，□□□□是否□接正常。 2.□件版本Information里□看□件和主板程序的前四位版本号是否相等。□看固件是否正确。 1. Check whether the device is connected properly through the connection status diagram in the lower left corner of the software. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information. Check whether the firmware is correct.
10016	Error	Communication	打印失败，发送打印Information失败 Failed to print, failed to send print message	可能1.打印软件与主板通信异常 可能2.主板未正常运行 Possible 1. Abnormal communication between the printing software and the mainboard Possible 2. The mainboard is not running normally	1.通□□件左下角的□接状□□，□□□□是否□接正常。 2.□件版本Information里□看□件和主板程序的前四位版本号是否相等。□看固件是否正确。 1. Check whether the device is connected properly through the connection status diagram in the lower left corner of the software. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information. Check whether the firmware is correct.
10017	Error	Communication	等待获取马达光栅精度或计算X齿轮比动作启动超时 Wait to get motor raster accuracy or calculate X-gear ratio action start timeout	可能1.固件配置或固件参数不正确或破坏 可能2.打印软件与主板通信异常 可能3.主板未正常运行 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged. Possible 2. The communication between the printing software and the mainboard is abnormal. Possible 3. The mainboard is not operating normally.	1.重新□入正确的固件配置和固件参数文件 2.通□□件左下角的□接状□□，□□□□是否□接正常。 3.□件版本Information里□看□件和主板程序的前四位版本号是否相等。□看固件是否正确。 1. Re-import the correct firmware configuration and firmware parameter file 2. Check whether the device is connected properly through the connection status diagram in the lower left corner of the software. 3. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information. Check whether the firmware is correct.

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10018	Error	Communication	等待获取马达光栅精度或计算X齿轮比动作完成超时 Wait to get motor raster accuracy or calculate X-gear ratio action finish timeout	可能1.固件配置或固件参数不正确或损坏 可能2.打印软件与主板通信异常 可能3.主板未正常运行 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged. Possible 2. The communication between the printing software and the mainboard is abnormal. Possible 3. The mainboard is not operating normally.	1.重新□入正确的固件配置和固件参数文件 2.通□□件左下角的□接状□□, □□□□是否□接正常。 3.□件版本Information里□看□件和主板程序的前四位版本号是否相等。□看固件是否正确。 1. Re-import the correct firmware configuration and firmware parameter file 2. Check whether the device is connected properly through the connection status diagram in the lower left corner of the software. 3. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information. Check whether the firmware is correct.
10019	Error	Communication	系统参数异常, 获取X白边位置失败 System parameters abnormality and failed to get X white edge position	可能1.打印软件与主板通信异常 可能2.主板未正常运行 Possible 1. Abnormal communication between the printing software and the mainboard Possible 2. The mainboard is not operating normally	1.通□□件左下角的□接状□□, □□□□是否□接正常。 2.□件版本Information里□看□件和主板程序的前四位版本号是否相等。□看固件是否正确。 1. Check whether the device is connected properly through the connection status diagram in the lower left corner of the software. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information. Check whether the firmware is correct.
10020	Error	Communication	系统参数异常, 获取X齿轮比失败 System parameters abnormality and failed to get X-gear rate	可能1.打印软件与主板通信异常 可能2.主板未正常运行 Possible 1. Abnormal communication between the printing software and the mainboard Possible 2. The mainboard is not operating normally	1.通□□件左下角的□接状□□, □□□□是否□接正常。 2.□件版本Information里□看□件和主板程序的前四位版本号是否相等。□看固件是否正确。 1. Check whether the device is connected properly through the connection status diagram in the lower left corner of the software. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information. Check whether the firmware is correct.

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10021	Error	Communication	打印失败，设备进入打印动作超时 Failed to print and timeout for printer to enter print action	可能1.打印软件与主板通信异常 可能2.主板未正常运行 可能3.固件配置和固件参数不正确或被破坏 Possible 1. Abnormal communication between the printing software and the mainboard Possible 2. The mainboard is not operating normally Possible 3. The firmware configuration and firmware parameters are incorrect or damaged	1.通□□件左下角的□接状□□，□□□□是否□接正常。 2.□件版本Information里□看□件和主板程序的前四位版本号是否相等。□看固件是否正确。 3.重新□入正确的固件配置和固件参数文件。 1. Check whether the device is connected properly through the connection status diagram in the lower left corner of the software. 2. Check whether the first four digits of the software and mainboard program are equal in the software version information. , Check whether the firmware is correct. 3. Re-import the correct firmware configuration and firmware parameter file.
10022	Error	Communication	打印失败，设备进入正在打印状态超时 Printing failed and the printer timed out in the printing state	可能1.打印初始化动作执行异常 可能2.打印软件与主板通信异常 可能3.主板未正常运行 可能4.固件配置和固件参数不正确或被破坏 Possible 1. Print initialization action execution is abnormal Possible 2. Print software and mainboard communication is abnormal Possible 3. Mainboard is not running normally Possible 4. Firmware configuration and firmware parameters are incorrect or damaged	1.通过日志查看打印初始化动作是否正常执行。 2.通过软件左下角的连接状态图，检查设备是否连接正常。 3.软件版本Information里查看软件和主板程序的前四位版本号是否相等。查看固件是否正确。 4.重新导入正确的固件配置和参数文件。 1. Check the log to see if the print initialization action is executed normally. 2. Check the connection status diagram in the lower left corner of the software to see if the device is connected normally. 3. Check the first four digits of the software and mainboard program version numbers in the software version information to see if they are equal, check if the firmware is correct. 4. Re-import the correct firmware configuration and parameter files.
11000	Error	Parameters	获取逻辑喷头ID失败 Failed to get logical printhead ID	可能1.固件参数或固件配置不正确 Possible 1. Incorrect firmware parameters or firmware configuration	重新导入正确的固件配置和参数文件。 Re-import the correct firmware configuration and parameter files.
11001	Error	Parameters	获取物理喷头ID失败 Failed to get physical printhead ID	可能1.固件参数或固件配置不正确 Possible 1. Incorrect firmware parameters or firmware configuration	重新导入正确的固件配置和参数文件。 Re-import the correct firmware configuration and parameter files.
11002	Error	Parameters	物理喷头为空 Physical printhead is empty	可能1.固件参数或固件配置不正确 Possible 1. Incorrect firmware parameters or firmware configuration	重新导入正确的固件配置和参数文件。 Re-import the correct firmware configuration and parameter files.
11003	Error	Parameters	执行组合操作，解析参数失败 Failed to parse a parameter when performing a combination operation	可能1.固件参数或固件配置不正确 Possible 1. Incorrect firmware parameters or firmware configuration	重新导入正确的固件配置和参数文件。 Re-import the correct firmware configuration and parameter files.

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11004	Error	Parameters	当前执行的组合操作不存在 The currently executed combination operation does not exist	可能1.固件参数或固件配置不正确 Possible 1. Incorrect firmware parameters or firmware configuration	重新导入正确的固件配置和参数文件。 Re-import the correct firmware configuration and parameter files.
11005	Error	Parameters	授权失败 Authorization Failure	可能1.授权码已使用过 Possible 1. The authorization code has been used	1.请使用新的授权码。 Please use the new authorization code.
11006	Error	Parameters	授权失败 Authorization Failure	可能1.授权码无法识别 Possible 1. The authorization code cannot be recognized	1.请使用正确的授权码。 Please use the correct authorization code.
11007	Error	Parameters	授权失败 Authorization Failure	可能1.授权码无效,厂家ID不匹配 Possible 1. The authorization code is invalid and the manufacturer ID does not match	1.请使用正确的授权码。 Please use the correct authorization code.
11008	Error	Parameters	授权失败 Authorization Failure	可能1.授权码无效,主板序列号不匹配 Possible 1. The authorization code is invalid, the mainboard serial number does not match	1.请使用正确的授权码。 Please use the correct authorization code.
11010	Error	Parameters	保存系统参数失败 Failed to save system parameters	可能1.保存参数非本机参数 Possible 1. The Save parameters are not local parameters	1.软件保存参数前先加载参数。 The software loads parameters before saving them.
11011	Error	Parameters	修改语言授权失败 Failed to change language authorization	可能1.授权码无效,厂家ID不匹配 Possible 1. The authorization code is invalid and the manufacturer ID does not match	1.请使用正确的授权码。 Please use the correct authorization code.
11012	Error	Parameters	主板绑定机器类型不匹配 Mismatch of mainboard binding machine type	可能1.固件配置不正确或被破坏 Possible 1. The firmware is incorrectly configured or damaged	1.请导入正确的固件配置。 Please import the correct firmware configuration.
11013	Error	Parameters	主板不支持当前喷车板 The mainboard does not support the current head board	可能1.喷车板连接异常 可能2.主板不支持当前喷车板 Possible 1. The trolley board connection is abnormal Possible 2. The mainboard does not support the current trolley board	1.请检查喷车板连接是否正常。 Please check whether the trolley board connection is normal.
11014	Error	Parameters	授权到期 Expiration of authorization	可能1.授权到期 Possible 1. Authorization expired	1.请联系供应商,授权延期使用。 Please contact the supplier to authorize the extension of use.

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11022	Error	Parameters	当前波形数据的喷头类型不一致 Inconsistent printhead type for current waveform data	可能1.系统波形数据与当前喷车板不匹配 可能2.波形数据不正确或被破坏 可能3.固件参数不正确或被破坏 Possible 1. The system waveform data does not match the current trolley board. Possible 2. The waveform data is incorrect or damaged. Possible 3. The firmware parameters are incorrect or damaged.	1.重新导入正确的固件配置文件和固件参数文件 2.导入正确的波形文件 1. Re-import the correct firmware configuration file and firmware parameter file 2. Import the correct waveform file
11023	Error	Parameters	获取喷头布局管理模块失败 Failed to get printhead layout management module	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11024	Error	Parameters	获取材料管理模块失败 Failed to get material management module	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11025	Error	Parameters	获取横向打印精度管理模块失败 Failed to get Horizontal Printing Accuracy Management Module	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file

Error code	Module	Type	Brief Description	Error Description	Recommended measures
11026	Error	Parameters	获取全局参数管理模块失败 Failed to get global parameter management module	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11027	Error	Parameters	获取打印模式管理模块失败 Failed to get printing mode management module	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11028	Error	Parameters	获取速度管理模块失败 Failed to get speed management module	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11029	Error	Parameters	获取板卡加密模块失败 Failed to get board encryption module	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11030	Error	Parameters	获取喷头管理模块失败 Failed to get printhead management module	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file

Error code	Module	Type	Brief Description	Error Description	Recommended measures
11031	Error	Parameters	清洗喷头未绑定ID Cleaning printhead without binding ID	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11032	Error	Parameters	装墨喷头未绑定ID Ink-adding to printhead without binding ID	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11033	Error	Parameters	当前所需获取的横向打印精度索引号不存在 The index number of the horizontal print accuracy currently required to be obtained does not exist	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11034	Error	Parameters	当前所需获取的速度索引号不存在 The horizontal speed index number that needs to be obtained does not exist	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11035	Error	Parameters	当前所需获取的材料索引号不存在 The material index number currently needed get does not exist	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file

Error code	Module	Type	Brief Description	Error Description	Recommended measures
11036	Error	Parameters	当前所需获取的清洗喷头索引号不存在 The cleaning nozzle index number currently required does not exist	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11037	Error	Parameters	当前所需获取的清洗喷头模式索引号不存在 The cleaning nozzle mode index number currently required does not exist	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11038	Error	Parameters	当前所需获取的装墨喷头索引号不存在 The inking nozzle mode index number currently required does not exist	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11039	Error	Parameters	当前所需获取的逻辑喷头布局索引号不存在 The logical nozzle layout index number currently required does not exist	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11040	Error	Parameters	横纵向插补数错误 Horizontal and vertical interpolation number error	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file

Error code	Module	Type	Brief Description	Error Description	Recommended measures
11041	Error	Parameters	找不到逻辑喷头 No logical printhead found	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11042	Error	Parameters	找不到逻辑通道 No logical channel found	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11043	Error	Parameters	找不到物理通道 No physical channel found	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11044	Error	Parameters	找不到墨水 No ink found	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11045	Error	Parameters	墨水对应PRN颜色错误 The PRN color corresponding to the ink is wrong	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file

Error code	Module	Type	Brief Description	Error Description	Recommended measures
11047	Error	Parameters	无效孔范围错误 Invalid hole range error	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11048	Error	Parameters	断孔ID错误 Broken hole ID error	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11049	Error	Parameters	硬件填充参数错误 Hardware filling parameters error	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
11050	Error	Parameters	硬件填充缓存错误 Hardware filling cache error	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件。 2.导入正确的波形文件。 1. Re-import the correct firmware configuration file and firmware parameter file 2. Import the correct waveform file
11051	Error	Parameters	打印任务类型错误 Wrong print job type	可能1.任务类型参数异常 Possible 1. Task type parameter is abnormal	1.重新导入正确的固件配置文件和固件参数文件。 Re-import the correct firmware configuration file and firmware parameter file

Error code	Module	Type	Brief Description	Error Description	Recommended measures
11052	Error	Parameters	板卡属性BoardID&BoardChlID错误! Board attributes BoardID&BoardChlID are wrong!	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件。 Re-import the correct firmware configuration file and firmware parameter file
11053	Error	Parameters	物理通道属性ID&Exist错误! Physical channel attribute ID&Exist error!	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件。 Re-import the correct firmware configuration file and firmware parameter file
11055	Error	Parameters	获取布局管理失败! Failed to obtain layout management!	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11056	Error	Parameters	获取当前喷头选择失败! Failed to obtain the current printhead selection!	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
11057	Error	Parameters	获取当前喷头选择参数失败!(物理布局) Failed to obtain the current nozzle selection parameters! (Physical layout)	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11058	Error	Parameters	获取当前喷头选择参数失败!(逻辑布局) Failed to obtain the current nozzle selection parameters! (Logical layout)	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11059	Error	Parameters	获取打印模式参数失败!(数据处理模式) Failed to obtain print mode parameters! (Data processing mode)	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
11060	Error	Parameters	获取当前校准图参数失败! Failed to obtain the current calibration map parameters!	可能1.固件配置或固件参数不正确或破损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11061	Error	Parameters	获取当前校准图参数失败(校准模板图)! Failed to obtain the current calibration image parameters (calibration template image)!	可能1.固件配置或固件参数不正确或破损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11062	Error	Parameters	获取物理通道断孔参数失败! Failed to obtain physical channel breakout parameters!	可能1.固件配置或固件参数不正确或破损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
11063	Error	Parameters	获取物理通道状态参数失败(通道关闭!) Failed to obtain physical channel status parameters (channel closed)!	可能1.固件配置或固件参数不正确或破损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11064	Error	Parameters	获取默认波形失败! Failed to get the default waveform!	可能1.固件配置或固件参数不正确或破损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11065	Error	Parameters	获取打印速度失败! Failed to get the print speed!	可能1.固件配置或固件参数不正确或破损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
11066	Error	Parameters	获取横向打印精度失败! Failed to obtain horizontal printing accuracy!	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11067	Error	Parameters	获取校准参数失败-基准套色向左! Failed to obtain calibration parameters - reference color to the left!	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11068	Error	Parameters	获取校准参数失败-基准套色向右! Failed to obtain calibration parameters - reference color to the right!	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
11069	Error	Parameters	获取校准参数失败-套色偏移向左! Failed to get calibration parameters - color shift to the left!	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11070	Error	Parameters	获取校准参数失败-套色偏移向右! Failed to get calibration parameters - color shift to the right!	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11071	Error	Parameters	获取校准参数失败-喷头间水平间距向左! Failed to obtain calibration parameters - horizontal spacing between printheads to the left!	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
11072	Error	Parameters	获取校准参数失败-喷头间水平间距向右! Failed to obtain calibration parameters - horizontal spacing between printheads to the left!	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11073	Error	Parameters	获取校准参数失败-喷头间纵向间距! Failed to obtain calibration parameters - vertical spacing between printheads!	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11074	Error	Parameters	计算最大套色偏移失败 Failed to calculate maximum color shift	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
11075	Error	Parameters	获取白边参数失败! Failed to get white edge parameters!	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11076	Error	Parameters	墨量倍数设置失败! Failed to set ink volume multiple!	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11077	Error	Parameters	通道控制参数获取失败! Failed to obtain channel control parameters!	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
11081	Error	Parameters	打印失败，系统参数异常 Printing failed, system parameters are abnormal	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 Re-import the correct firmware configuration file and firmware parameter file.
11082	Error	Parameters	布局配置错误(找不到物理喷头) Layout configuration error (cannot find physical printhead)	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11083	Error	Parameters	布局配置错误(找不到物理通道) Layout configuration error (cannot find physical channel)	可能1.固件配置或固件参数不正确或损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
11084	Error	Parameters	布局配置错误(找不到指定物理通道) Layout configuration error (cannot find the specified physical channel)	可能1.固件配置或固件参数不正确或破损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11085	Error	Parameters	逻辑布局配置错误(找不到物理通道) Logical layout configuration error (cannot find physical channel)	可能1.固件配置或固件参数不正确或破损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11086	Error	Parameters	逻辑布局配置错误(找不到指定物理通道) Logical layout configuration error (the specified physical channel cannot be found)	可能1.固件配置或固件参数不正确或破损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
11087	Error	Parameters	获取当前物理布局失败 Failed to obtain the current physical layout.	可能1.固件配置或固件参数不正确或破损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11088	Error	Parameters	获取校准图Information失败 Failed to obtain calibration chart information	可能1.固件配置或固件参数不正确或破损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11089	Error	Parameters	获取校准打印模式失败 Failed to obtain the calibration print mode	可能1.固件配置或固件参数不正确或破损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
11090	Error	Parameters	获取校准打印速度失败 Failed to obtain the calibration print speed	可能1.固件配置或固件参数不正确或破损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11091	Error	Parameters	获取校准打印波形失败 Failed to obtain calibration print waveform	可能1.固件配置或固件参数不正确或破损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
11092	Error	Parameters	添加校准任务失败 Failed to add calibration task	可能1.固件配置或固件参数不正确或破损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
11093	Error	Parameters	获取校准图失败 Failed to obtain calibration chart	可能1.固件配置或固件参数不正确或破损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与主板程序版本不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the mainboard program version	1.重新导入正确的固件配置文件和固件参数文件。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
12000	Error	Hardware type	主板保存参数失败 Mainboard failed to save parameters	可能1.主板Flash芯片可能损坏 可能2.主板Flash芯片存储空间不足 Possible 1. The mainboard Flash chip may be damaged Possible 2. The mainboard Flash chip storage space is insufficient	1.请检查参数是否设置太大。 Please check whether the parameter is set too large.
12001	Error	Hardware type	设置主板输出信号(DO)失败 Failed to set the mainboard output signal (DO)	可能1.输出接口没有连接外部设备 Possible 1. The output interface is not connected to an external device	1.检查伏电源接口接线是否松动。 2.检查输出接口是否连接外部设备。 1. Check if the V power interface wiring is loose. 2. Check if the output interface is connected to an external device.
12002	Error	Hardware type	打印失败，检测到缺纸 Printing failed, out of paper detected	可能1.缺纸 Possible 1. Lack of paper	1.请补充材料。 2.请检查缺纸传感器是否正常。 3.请检查缺纸传感器接线是否正确。 1. Please add materials. 2. Please check if the paper shortage sensor is normal. 3. Please check if the wiring of the paper shortage sensor is correct.
12003	Error	Hardware type	光栅异常Grating abnormal	可能1.光栅读值异常 Possible 1. Abnormal grating reading	1.检查光栅接口接线是否异常。 1. Check whether the grating interface wiring is abnormal
12004	Error	Hardware type	打印过程中检测到处于缺纸状态 Paper shortage detected during printing	可能1.缺纸 Possible 1. Lack of paper	1.请补充材料。 2.请检查缺纸传感器是否正常。 3.请检查缺纸传感器接线是否正确。 1. Please replenish the materials. 2. Please check whether the paper shortage sensor is normal. 3. Please check whether the paper shortage sensor wiring is correct.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
12005	Error	Hardware type	安全瓶满Safety bottle is full	可能1.安全瓶满 Possible 1. Safety bottle is full	1.请检查安全瓶是否已满。 2.请检查安全瓶传感器是否正常。 3.请检查安全瓶传感器接线是否正确。 1. Please check if the safety bottle is full. 2. Please check if the safety bottle sensor is normal. 3. Please check if the wiring of the safety bottle sensor is correct.
12006	Error	Hardware type	二级墨盒墨量不足 Secondary ink cartridge is low on ink	可能1.二级墨盒墨量不足 Possible 1. The secondary ink cartridge is low on ink	1.请添加墨水。 2.请检查缺墨传感器是否正常。 3.请检查缺墨传感器接线是否正确。 1. Please add ink. 2. Please check whether the ink shortage sensor is normal. 3. Please check whether the ink shortage sensor wiring is correct.
12007	Error	Hardware type	系统异常，急停触发 System abnormality, emergency stop triggered	可能1.急停信号被触发 Possible 1. Emergency stop signal is triggered	1.检查外界因素触发急停信号。 2.检查急停信号接线是否异常。 3.重新导入正确的固件配置文件和固件参数文件。 1. Check if external factors trigger the emergency stop signal. 2. Check if the emergency stop signal wiring is abnormal. 3. Re-import the correct firmware configuration file and firmware parameter file.
12008	Error	Hardware type	系统异常，防撞触发 System abnormality, anti-collision triggered	可能1.防撞信号被触发 Possibility 1. Anti-collision signal is triggered	1.检查外界因素触发防撞信号。 2.检查防撞信号接线是否异常。 3.重新导入正确的固件配置文件和固件参数文件。 1. Check if the external factors trigger the anti-collision signal. 2. Check if the anti-collision signal wiring is abnormal. 3. Re-import the correct firmware configuration file and firmware parameter file.
12009	Error	Hardware type	一级墨盒墨量不足 Primary ink cartridge is low on ink	可能1.一级墨盒墨量不足 Possible 1. The primary ink cartridge is low on ink	1.请添加墨水。 2.请检查缺墨传感器是否正常。 3.请检查缺墨传感器接线是否正确。 1. Please add ink. 2. Please check whether the ink shortage sensor is normal. 3. Please check whether the ink shortage sensor wiring is correct.
12010	Error	Hardware type	检测到废墨 Waste ink detected	可能1.检测到废墨 Possible 1. Waste ink detected	1.请检查废墨瓶是否有废墨 1. Please check whether there is waste ink in the waste ink bottle.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
12500	Error	Hardware type	C墨瓶异常 C Ink bottle abnormality	可能1.C墨瓶缺墨 可能2.浮球液位传感器损坏 Possible 1. Ink bottle C is out of ink Possible 2. Float level sensor is damaged	1.请点击状态栏供墨复位按钮自动供墨。 2.请检查浮球液位传感器是否正常。 1. Please click the ink supply reset button in the status bar to automatically supply ink. 2. Please check whether the float level sensor is normal.
12501	Error	Hardware type	M墨瓶异常 M Ink bottle abnormality	可能1.M墨瓶缺墨 可能2.浮球液位传感器损坏 Possible 1. Ink bottle M is out of ink Possible 2. Float level sensor is damaged	1.请点击状态栏供墨复位按钮自动供墨。 2.请检查浮球液位传感器是否正常。 1. Please click the ink supply reset button in the status bar to automatically supply ink. 2. Please check whether the float level sensor is normal.
12502	Error	Hardware type	Y墨瓶异常 Y Ink bottle abnormality	可能1.Y墨瓶缺墨 可能2.浮球液位传感器损坏 Possible 1. Ink bottle Y is out of ink Possible 2. Float level sensor is damaged	1.请点击状态栏供墨复位按钮自动供墨。 2.请检查浮球液位传感器是否正常。 1. Please click the ink supply reset button in the status bar to automatically supply ink. 2. Please check whether the float level sensor is normal.
12503	Error	Hardware type	K墨瓶异常 K Ink bottle abnormality	可能1.K墨瓶缺墨 可能2.浮球液位传感器损坏 Possible 1. Ink bottle Y is out of ink Possible 2. Float level sensor is damaged	1.请点击状态栏供墨复位按钮自动供墨。 2.请检查浮球液位传感器是否正常。 1. Please click the ink supply reset button in the status bar to automatically supply ink. 2. Please check whether the float level sensor is normal.
12504	Error	Hardware type	LC墨瓶异常 LC Ink bottle abnormality	可能1.LC墨缺墨 可能2.浮球液位传感器损坏 Possible 1. Ink bottle LC is out of ink Possible 2. Float level sensor is damaged	1.请点击状态栏供墨复位按钮自动供墨。 2.请检查浮球液位传感器是否正常。 1. Please click the ink supply reset button in the status bar to automatically supply ink. 2. Please check whether the float level sensor is normal.
12505	Error	Hardware type	LM墨瓶异常 LM Ink bottle abnormality	可能1.LM墨缺墨 可能2.浮球液位传感器损坏 Possible 1. Ink bottle LM is out of ink Possible 2. Float level sensor is damaged	1.请点击状态栏供墨复位按钮自动供墨。 2.请检查浮球液位传感器是否正常。 1. Please click the ink supply reset button in the status bar to automatically supply ink. 2. Please check whether the float level sensor is normal.
12506	Error	Hardware type	LY墨瓶异常 LY Ink bottle abnormality	可能1.LY墨缺墨 可能2.浮球液位传感器损坏 Possible 1. Ink bottle LY is out of ink Possible 2. Float level sensor is damaged	1.请点击状态栏供墨复位按钮自动供墨。 2.请检查浮球液位传感器是否正常。 1. Please click the ink supply reset button in the status bar to automatically supply ink. 2. Please check whether the float level sensor is normal.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
12507	Error	Hardware type	LK墨瓶异常 LK Ink bottle abnormality	可能1.LK墨缺墨 可能2.浮球液位传感器损坏 Possible 1. Ink bottle LK is out of ink Possible 2. Float level sensor is damaged	1.请点击状态栏供墨复位按钮自动供墨。 2.请检查浮球液位传感器是否正常。 1. Please click the ink supply reset button in the status bar to automatically supply ink. 2. Please check whether the float level sensor is normal.
12508	Error	Hardware type	彩色安全瓶异常 COLOR safe bottle abnormality	可能1.彩色安缺墨 可能2.浮球液位传感器损坏 Possible 1. The COLOR safe bottle is out of ink Possible 2. The float level sensor is damaged	1.请点击状态栏供墨复位按钮自动供墨。 2.请检查浮球液位传感器是否正常。 1. Please click the ink supply reset button in the status bar to automatically supply ink. 2. Please check whether the float level sensor is normal.
12509	Error	Hardware type	白墨安全瓶异常 White safe bottle abnormality	可能1.白墨安缺墨 可能2.浮球液位传感器损坏 Possible 1. The WHITE safe bottle is out of ink Possible 2. The float level sensor is damaged	1.请点击状态栏供墨复位按钮自动供墨。 2.请检查浮球液位传感器是否正常。 1. Please click the ink supply reset button in the status bar to automatically supply ink. 2. Please check whether the float level sensor is normal.
12510	Error	Hardware type	一级C墨瓶异常 Abnormality of the primary C ink bottle	可能1.一级C缺墨 可能2.浮球液位传感器损坏 Possible 1. The ink bottle of the primary ink cartridge C is out of ink Possible 2. The float level sensor is damaged	1.请及时给C墨瓶供墨 2.请检查浮球液位传感器是否正常 1. Please supply ink to ink bottle C in time 2. Please check whether the float level sensor is normal
12511	Error	Hardware type	一级M墨瓶异常 Abnormality of the primary M ink bottle	可能1.一级M缺墨 可能2.浮球液位传感器损坏 Possible 1. The ink bottle of the primary ink cartridge M is out of ink Possible 2. The float level sensor is damaged	1.请及时给M墨瓶供墨 2.请检查浮球液位传感器是否正常 1. Please supply ink to ink bottle M in time 2. Please check whether the float level sensor is normal
12512	Error	Hardware type	一级Y墨瓶异常 Abnormality of the primary Y ink bottle	可能1.一级Y缺墨 可能2.浮球液位传感器损坏 Possible 1. The ink bottle of the primary ink cartridge Y is out of ink Possible 2. The float level sensor is damaged	1.请及时给Y墨瓶供墨 2.请检查浮球液位传感器是否正常 1. Please supply ink to ink bottle Y in time 2. Please check whether the float level sensor is normal

Error code	Module	Type	Brief Description	Error Description	Recommended measures
12513	Error	Hardware type	一级K墨瓶异常 Abnormality of the primary K ink bottle	可能1.一级K缺墨 可能2.浮球液位传感器损坏 Possible 1. The ink bottle of the primary ink cartridge K is out of ink Possible 2. The float level sensor is damaged	1.请及时给K墨瓶供墨 2.请检查浮球液位传感器是否正常 1. Please supply ink to ink bottle K in time 2. Please check whether the float level sensor is normal
12514	Error	Hardware type	一级LC墨瓶异常 Abnormality of the primary LC ink bottle	可能1.一级LC缺墨 可能2.浮球液位传感器损坏 Possible 1. The ink bottle of the primary ink cartridge LC is out of ink Possible 2. The float level sensor is damaged	1.请及时给LC墨瓶供墨 2.请检查浮球液位传感器是否正常 1. Please supply ink to ink bottle LC in time 2. Please check whether the float level sensor is normal
12515	Error	Hardware type	一级LM墨瓶异常 Abnormality of the primary LM ink bottle	可能1.一级LM缺墨 可能2.浮球液位传感器损坏 Possible 1. The ink bottle of the primary ink cartridge LM is out of ink Possible 2. The float level sensor is damaged	1.请及时给LM墨瓶供墨 2.请检查浮球液位传感器是否正常 1. Please supply ink to ink bottle LM in time 2. Please check whether the float level sensor is normal
12516	Error	Hardware type	一级LY墨瓶异常 Abnormality of the primary LY ink bottle	可能1.一级LY缺墨 可能2.浮球液位传感器损坏 Possible 1. The ink bottle of the primary ink cartridge LY is out of ink Possible 2. The float level sensor is damaged	1.请及时给LY墨瓶供墨 2.请检查浮球液位传感器是否正常 1. Please supply ink to ink bottle LY in time 2. Please check whether the float level sensor is normal
12517	Error	Hardware type	一级LK墨瓶异常 Abnormality of the primary LK ink bottle	可能1.一级LK缺墨 可能2.浮球液位传感器损坏 Possible 1. The ink bottle of the primary ink cartridge LK is out of ink Possible 2. The float level sensor is damaged	1.请及时给LK墨瓶供墨 2.请检查浮球液位传感器是否正常 1. Please supply ink to ink bottle LK in time 2. Please check whether the float level sensor is normal
12518	Error	Hardware type	一级墨盒W墨瓶异常 Abnormality of the primary W ink bottle	可能1.一级墨盒W墨瓶缺墨 可能2.浮球液位传感器损坏 Possible 1. The ink bottle of the primary ink cartridge W is out of ink Possible 2. The float level sensor is damaged	1.请及时给W盒墨瓶供墨 2.请检查浮球液位传感器是否正常 1. Please supply ink to ink bottle W in time 2. Please check whether the float level sensor is normal

Error code	Module	Type	Brief Description	Error Description	Recommended measures
12519	Error	Hardware type	一级墨盒V墨瓶异常 Abnormality of the primary V ink bottle	可能1.一级墨盒V墨瓶缺墨 可能2.浮球液位传感器损坏 Possible 1. The ink bottle of the primary ink cartridge V is out of ink Possible 2. The float level sensor is damaged	1.请及时给V盒墨瓶供墨 2.请检查浮球液位传感器是否正常 1. Please supply ink to ink bottle V in time 2. Please check whether the float level sensor is normal
12520	Error	Hardware type	保湿下限位异常 Abnormal lower limit of moisturizing	可能1.主板和限位连接线异常 可能2.限位传感器异常 可能3.限位输入信号与板卡信号绑定错误 Possible 1. The mainboard and limit connection line are abnormal; Possible 2. The limit sensor is abnormal; Possible 3. The limit input signal is incorrectly bound to the board signal	1.主板和限位的线是否连接正常 2.限位传感器是否正常 3.导入正确的固件配置和参数文件 1. Check if the mainboard and limit wires are connected properly 2. Check if the limit sensor is normal 3. Check if the correct firmware configuration and parameter files are imported
12521	Error	Hardware type	保湿上限位异常 Abnormal upper limit of moisturizing	可能1.主板和限位连接线异常 可能2.限位传感器异常 可能3.限位输入信号与板卡信号绑定错误 Possible 1. The mainboard and limit connection line are abnormal; Possible 2. The limit sensor is abnormal; Possible 3. The limit input signal is incorrectly bound to the board signal	1.主板和限位的线是否连接正常 2.限位传感器是否正常 3.导入正确的固件配置和参数文件 1. Check if the mainboard and limit wires are connected properly 2. Check if the limit sensor is normal 3. Check if the correct firmware configuration and parameter files are imported
12522	Error	Hardware type	清洗原点限位异常 Abnormal cleaning origin limit	可能1.主板和限位连接线异常 可能2.限位传感器异常 可能3.限位输入信号与板卡信号绑定错误 Possible 1. The mainboard and limit connection line are abnormal; Possible 2. The limit sensor is abnormal; Possible 3. The limit input signal is incorrectly bound to the board signal	1.主板和限位的线是否连接正常 2.限位传感器是否正常 3.导入正确的固件配置和参数文件 1. Check if the mainboard and limit wires are connected properly 2. Check if the limit sensor is normal 3. Check if the correct firmware configuration and parameter files are imported

Error code	Module	Type	Brief Description	Error Description	Recommended measures
12523	Error	Hardware type	清洗终点限位异常 Abnormal cleaning end point limit	可能1.主板和限位连接线异常 可能2.限位传感器异常 可能3.限位输入信号与板卡信号绑定错误 Possible 1. The mainboard and limit connection line are abnormal; Possible 2. The limit sensor is abnormal; Possible 3. The limit input signal is incorrectly bound to the board signal	1.主板和限位的线是否连接正常 2.限位传感器是否正常 3.导入正确的固件配置和参数文件 1. Check if the mainboard and limit wires are connected properly 2. Check if the limit sensor is normal 3. Check if the correct firmware configuration and parameter files are imported
13000	Error	Software type	打开文件失败 Failed to open file	可能1.文件不存在 可能2.文件被占用 Possible 1. The file does not exist Possible 2. The file is occupied	1.确认文件是否存在 2.确认文件是否被打开 1. Confirm whether the file exists 2. Confirm whether the file is opened
13001	Error	Software type	文件格式标志错误, 打开固件参数或固件配置文件失败! File format error, failed to open firmware parameters or firmware configuration file!	可能1.文件格式不正确 可能2.文件数据被破坏 Possible 1. The file format is incorrect Possible 2. The file data is damaged	1.请确认固件参数或固件配置文件版本是否正确 2.重新导入正确的固件参数文件或固件配置文件 1. Please confirm whether the firmware parameters or firmware configuration file version is correct 2. Re-import the correct firmware parameter file or firmware configuration file
13002	Error	Software type	文件兼容号错误!, 打开固件参数或者固件配置文件失败! File compatibility number error! Failed to open firmware parameters or firmware configuration file!	可能1.文件格式不正确 可能2.文件数据被破坏 Possible 1. The file format is incorrect Possible 2. The file data is damaged	1.请确认固件参数或固件配置文件版本是否正确 2.重新导入正确的固件参数文件或固件配置文件 1. Please confirm whether the firmware parameters or firmware configuration file version is correct 2. Re-import the correct firmware parameter file or firmware configuration file
13003	Error	Software type	文件版本号错误, 打开固件参数或者固件配置文件失败! The file version number is wrong, and opening the firmware parameters or firmware configuration file failed!	可能1.文件格式不正确 可能2.文件数据被破坏 Possible 1. The file format is incorrect Possible 2. The file data is damaged	1.请确认固件参数或固件配置文件版本是否正确 2.重新导入正确的固件参数文件或固件配置文件 1. Please confirm whether the firmware parameters or firmware configuration file version is correct 2. Re-import the correct firmware parameter file or firmware configuration file

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13004	Error	Software type	文件数据类型错误，打开固件参数或者固件配置文件失败! The file data type is incorrect. Failed to open the firmware parameters or firmware configuration file!	可能1.文件格式不正确 可能2.文件数据被破坏 Possible 1. The file format is incorrect Possible 2. The file data is damaged	1.请确认固件参数或固件配置文件版本是否正确 2.重新导入正确的固件参数文件或固件配置文件 1. Please confirm whether the firmware parameters or firmware configuration file version is correct 2. Re-import the correct firmware parameter file or firmware configuration file
13005	Error	Software type	内存越界Memory out of bounds	可能1.内存访问错误 Possible 1. Memory access error	1.重启机器 Restart the machine
13006	Error	Software type	内存不足Out of Memory	可能1.内存不足 Possible 1. Insufficient memory	
13007	Error	Software type	MD5数据校验失败 MD5 data verification failed	可能1.文件解析失败或文件数据被损坏 可能2.打印软件与主板程序版本不匹配 Possible 1. File parsing failed or file data was damaged Possible 2. Printing software does not match the mainboard program version	1.确认文件是否正确 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Confirm whether the file is correct 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
13008	Error	Software type	升级失败，解析文件失败 Upgrade failed, parsing file failed	可能1.文件解析失败或文件数据被损坏 可能2.打印软件与主板程序版本不匹配 Possible 1. File parsing failed or file data was damaged Possible 2. Printing software does not match the mainboard program version	1.确认文件是否正确 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Confirm whether the file is correct 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
13009	Error	Software type	读取Flash A区失败 Failed to read Flash A area	可能1.主板参数被破坏或者发生异常 可能2.主板Flash芯片可能损坏 Possible 1: The mainboard parameters are damaged or abnormal. Possible 2: The mainboard Flash chip may be damaged.	1.请重新导入正确的固件配置和参数文件 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Please re-import the correct firmware configuration and parameter files 2. Check the software version information to see if the first four digits of the software and mainboard program version numbers are equal.
13010	Error	Software type	读取Flash B区失败 Failed to read Flash B area	可能1.主板参数被破坏或者发生异常 可能2.主板Flash芯片可能损坏 Possible 1: The mainboard parameters are damaged or abnormal. Possible 2: The mainboard Flash chip may be damaged.	1.请重新导入正确的固件配置和参数文件 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Please re-import the correct firmware configuration and parameter files 2. Check the software version information to see if the first four digits of the software and mainboard program version numbers are equal.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13011	Error	Software type	解析Flash数据失败 Failed to parse Flash data	可能1.主板参数被破坏或者发生异常 Possible 1: The mainboard parameters are damaged or abnormal	1.请重新导入正确的固件配置和参数文件 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Please re-import the correct firmware configuration and parameter files 2. Check the software version information to see if the first four digits of the software and mainboard program version numbers are equal.
13012	Error	Software type	加载Flash失败,进入重置模式,请升级主板程序或者重置Flash Failed to load Flash, entered reset mode, please upgrade the mainboard program or reset Flash	可能1.主板参数未初始化 Possible 1. The mainboard parameters are not initialized	1.重置主板Flash参数 Reset mainboard Flash parameters
13013	Error	Software type	系统初始化动作执行失败 System initialization action failed	可能1.固件配置不正确或者被破坏 可能2.固件参数不正确或者被破坏 可能3.主板和喷车板连接不正常 可能4.限位开关失效或者接线异常 可能5.马达或者伺服运动异常 可能6.运动速度过慢导致超时 Possible 1. The firmware configuration is incorrect or damaged. Possible 2. The firmware parameters are incorrect or damaged. Possible 3. The connection between the mainboard and the trolley board is abnormal. Possible 4. The limit switch fails or the wiring is abnormal. Possible 5. The motor or servo movement is abnormal. Possible 6. The movement speed is too slow and causes a timeout.	1.请检查各主板间的连线是否正常 2.请检查各主板上电是否正常 1. Please check whether the connection between each mainboard is normal 2. Please check whether the power supply of each mainboard is normal
13014	Error	Software type	波形刷新失败 Waveform refresh failed	可能1.导入的波形文件不正确 Possible 1. The imported waveform file is incorrect	1.请导入正确的波形文件 Please import the correct waveform file
13015	Error	Software type	读取时钟失败! Failed to read the clock!	可能1.时钟芯片异常或者主板时间异常 Possible 1. The clock chip is abnormal or the mainboard time is abnormal	1.请在售后模式校准时钟,看是否能校准,判断时钟芯片是否正常 Please calibrate the clock in after-sales mode to see if it can be calibrated and whether the clock chip is normal.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13016	Error	Software type	设置时钟失败! Failed to set clock!	可能1.时钟芯片异常或者主板时间异常 Possible 1. The clock chip is abnormal or the mainboard time is abnormal	1.请在售后模式校准时钟，看是否能校准，判断时钟芯片是否正常 Please calibrate the clock in after-sales mode to see if it can be calibrated and whether the clock chip is normal.
13017	Error	Software type	配置分期功能异常 Configuration staging function is abnormal	可能1.时钟芯片异常或者主板时间异常 Possible 1. The clock chip is abnormal or the mainboard time is abnormal	1.请在售后模式校准时钟，看是否能校准，判断时钟芯片是否正常 Please calibrate the clock in after-sales mode to see if it can be calibrated and whether the clock chip is normal.
13018	Error	Software type	组合操作被禁止执行! The combined operation is prohibited!	可能1.其他动作正在执行 可能2.当前系统状态下，此动作被禁止执行 Possible 1. Other actions are being executed. Possible 2. This action is prohibited in the current system state.	1.需要等待其他动作命令执行完毕 2.检查系统状态是否处于正常状态 1. Need to wait for other action commands to be executed 2. Check whether the system status is normal
13019	Error	Software type	基础操作被禁止执行! Basic operations are prohibited!	可能1.其他动作正在执行 可能2.当前系统状态下，此动作被禁止执行 Possible 1. Other actions are being executed. Possible 2. This action is prohibited in the current system state.	1.需要等待其他动作命令执行完毕 2.检查系统状态是否处于正常状态 1. Need to wait for other action commands to be executed 2. Check whether the system status is normal
13020	Error	Software type	测高失败 Height measurement failed	可能1.测高微动开关失效，未检测到微动开关信号 可能2.Z轴马达或驱动器失效 可能3.Z轴运动速度过慢，导致运动超时 Possible 1. The height measurement micro switch failed and the micro switch signal was not detected. Possible 2. The Z-axis motor or driver failed. Possible 3. The Z-axis movement speed was too slow, resulting in movement timeout.	1.检查测高微动开关是否失效 2.检查Z马达或驱动器是否失效 1. Check if the height measuring micro switch is faulty 2. Check if the Z motor or driver is faulty
13021	Error	Software type	校准X齿轮比失败 Failed to calibrate X gear ratio	可能1.X轴马达或驱动器失效. 可能2.X轴运动速度过慢，导致运动超时 Possible 1. X-axis motor or driver failure. Possible 2. X-axis movement speed is too slow, resulting in movement timeout	1.检查X马达或驱动器是否失效 1. Check if the X motor or driver fails

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13022	Error	Software type	测纸失败Paper test failed	可能1.非检测区域是否超过打印区域 可能2.测纸传感器异常 Possible 1. Does the non-detection area exceed the printing area? Possible 2. The paper sensor is abnormal	1.请检查非检测区域是否超过打印区域 2.请检查测纸传感器是否正常 1. Please check whether the non-detection area exceeds the printing area 2. Please check whether the paper detection sensor is normal
13023	Error	Software type	墨栈异常Ink stack abnormality	可能1.墨栈马达异常 可能2.墨栈限位异常 Possible 1. Abnormality of ink stack motor Possible 2. Abnormality of ink stack limit	1.请检查墨栈马达及墨栈限位是否正常 1. Please check whether the ink stack motor and ink stack limit are normal.
13024	Error	Software type	打印初始化动作失败 Print initialization action failed	可能1.固件配置和固件参数不正确或被破坏 可能2.主板和喷车板连接不正常 可能3.限位开关失效或者接线异常 可能4.马达或者伺服运动异常 可能5.小车运动速度过慢导致超时 可能6.主板程序与喷车板逻辑不匹配 Possible 1. The firmware configuration and firmware parameters are incorrect or damaged Possible 2. The connection between the mainboard and the trolley board is abnormal Possible 3. The limit switch is invalid or the wiring is abnormal Possible 4. The motor or servo movement is abnormal Possible 5. The car moves too slowly and causes a timeout Possible 6. The mainboard program does not match the trolley board logic	1.请导入正确的固件配置和参数。 2.请检查错误描述里的接线。 3.请检查马达或者伺服是否运动异常 4.请从软件版本Information里检查主板程序与喷车板逻辑版本是否匹配 1. Please import the correct firmware configuration and parameters. 2. Please check the wiring in the error description. 3. Please check whether the motor or servo is moving abnormally 4. Please check whether the mainboard program and the trolley board logic version match from the software version information

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13025	Error	Software type	打印失败，暂停动作执行失败 Printing failed, pause action execution failed	可能1.固件配置和固件参数不正确或被破坏 可能2.主板和喷车板连接不正常 可能3.限位开关失效或者接线异常 可能4.马达或者伺服运动异常 可能5.小车运动速度过慢导致超时 可能6.主板程序与喷车板逻辑不匹配 Possible 1. The firmware configuration and firmware parameters are incorrect or damaged Possible 2. The connection between the mainboard and the trolley board is abnormal Possible 3. The limit switch is invalid or the wiring is abnormal Possible 4. The motor or servo movement is abnormal Possible 5. The car moves too slowly and causes a timeout Possible 6. The mainboard program does not match the trolley board logic	1.请导入正确的固件配置和参数。 2.请检查错误描述里的接线。 3.请检查马达或者伺服是否运动异常 4.请从软件版本Information里检查主板程序与喷车板逻辑版本是否匹配 1. Please import the correct firmware configuration and parameters. 2. Please check the wiring in the error description. 3. Please check whether the motor or servo is moving abnormally 4. Please check whether the mainboard program and the trolley board logic version match from the software version information
13026	Error	Software type	打印失败，系统状态出错 Printing failed, system status error	可能1.系统处于报错状态 Possible 1. The system is in an error state	1.请重启机器和软件 1. Please restart the machine and software
13027	Error	Software type	打印失败，系统状态异常 Printing failed, system status abnormal	可能1.系统处于异常状态 Possible 1. The system is in an abnormal state	1.请重启机器和软件 1. Please restart the machine and software

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13028	Error	Software type	打印失败，自动清洗动作执行失败 Printing failed, automatic cleaning action failed	可能1.固件配置和固件参数不正确或被破坏 可能2.主板和喷车板连接不正常 可能3.限位开关失效或者接线异常 可能4.马达或者伺服运动异常 可能5.运动速度过慢导致超时 可能6.主板程序与喷车板逻辑不匹配 Possible 1. The firmware configuration and firmware parameters are incorrect or damaged Possible 2. The connection between the mainboard and the trolley board is abnormal Possible 3. The limit switch fails or the wiring is abnormal Possible 4. The motor or servo movement is abnormal Possible 5. The movement speed is too slow and causes a timeout Possible 6. The mainboard program does not match the trolley board logic	1.请导入正确的固件配置和参数。 2.请检查错误描述里的接线。 3.请检查马达或者伺服是否运动异常 4.请从软件版本Information里检查主板程序与喷车板逻辑版本是否匹配 1. Please import the correct firmware configuration and parameters. 2. Please check the wiring in the error description. 3. Please check whether the motor or servo is moving abnormally 4. Please check whether the mainboard program and the trolley board logic version match from the software version information
13029	Error	Software type	打印失败，取消动作执行失败 Printing failed, cancel action execution failed	可能1.固件配置和固件参数不正确或被破坏 可能2.主板和喷车板连接不正常 可能3.限位开关失效或者接线异常 可能4.马达或者伺服运动异常 可能5.运动速度过慢导致超时 可能6.主板程序与喷车板逻辑不匹配 Possible 1. The firmware configuration and firmware parameters are incorrect or damaged Possible 2. The connection between the mainboard and the trolley board is abnormal Possible 3. The limit switch fails or the wiring is abnormal Possible 4. The motor or servo movement is abnormal Possible 5. The movement speed is too slow and causes a timeout Possible 6. The mainboard program does not match the trolley board logic	1.请导入正确的固件配置和参数。 2.请检查错误描述里的接线。 3.请检查马达或者伺服是否运动异常 4.请从软件版本Information里检查主板程序与喷车板逻辑版本是否匹配 1. Please import the correct firmware configuration and parameters. 2. Please check the wiring in the error description. 3. Please check whether the motor or servo is moving abnormally 4. Please check whether the mainboard program and the trolley board logic version match from the software version information

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13030	Error	Software type	打印失败，继续动作执行失败 Printing failed, continue action execution failed	<p>可能1.固件配置和固件参数不正确或被破坏 可能2.主板和喷车板连接不正常 可能3.限位开关失效或者接线异常 可能4.马达或者伺服运动异常 可能5.运动速度过慢导致超时 可能6.主板程序与喷车板逻辑不匹配</p> <p>Possible 1. The firmware configuration and firmware parameters are incorrect or damaged Possible 2. The connection between the mainboard and the trolley board is abnormal Possible 3. The limit switch fails or the wiring is abnormal Possible 4. The motor or servo movement is abnormal Possible 5. The movement speed is too slow and causes a timeout Possible 6. The mainboard program does not match the trolley board logic</p>	<p>1.请导入正确的固件配置和参数。 2.请检查错误描述里的接线。 3.请从软件版本Information里检查主板程序与喷车板逻辑版本是否匹配</p> <p>1. Please import the correct firmware configuration and parameters. 2. Please check the wiring in the error description. 3. Please check whether the mainboard program and the trolley board logic version match from the software version information.</p>
13031	Error	Software type	打印失败，清洗动作执行失败 Printing failed, cleaning action execution failed	<p>可能1.固件配置和固件参数不正确或被破坏 可能2.主板和喷车板连接不正常 可能3.限位开关失效或者接线异常 可能4.马达或者伺服运动异常 可能5.运动速度过慢导致超时 可能6.主板程序与喷车板逻辑不匹配</p> <p>Possible 1. The firmware configuration and firmware parameters are incorrect or damaged Possible 2. The connection between the mainboard and the trolley board is abnormal Possible 3. The limit switch fails or the wiring is abnormal Possible 4. The motor or servo movement is abnormal Possible 5. The movement speed is too slow and causes a timeout Possible 6. The mainboard program does not match the trolley board logic</p>	<p>1.请导入正确的固件配置和参数。 2.请检查错误描述里的接线。 3.请检查马达或者伺服是否运动异常 4.请从软件版本Information里检查主板程序与喷车板逻辑版本是否匹配</p> <p>1. Please import the correct firmware configuration and parameters. 2. Please check the wiring in the error description. 3. Please check whether the motor or servo is moving abnormally 4. Please check whether the mainboard program and the trolley board logic version match from the software version information</p>

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13032	Error	Software type	打印失败，左移动作执行失败 Printing failed, left moving operation failed	<p>可能1.固件配置和固件参数不正确或被破坏 可能2.主板和喷车板连接不正常 可能3.限位开关失效或者接线异常 可能4.马达或者伺服运动异常 可能5.运动速度过慢导致超时 可能6.主板程序与喷车板逻辑不匹配</p> <p>Possible 1. The firmware configuration and firmware parameters are incorrect or damaged Possible 2. The connection between the mainboard and the trolley board is abnormal Possible 3. The limit switch fails or the wiring is abnormal Possible 4. The motor or servo movement is abnormal Possible 5. The movement speed is too slow and causes a timeout Possible 6. The mainboard program does not match the trolley board logic</p>	<p>1.请导入正确的固件配置和参数。 2.请检查错误描述里的接线。 3.请检查马达或者伺服是否运动异常 4.请从软件版本Information里检查主板程序与喷车板逻辑版本是否匹配</p> <p>1. Please import the correct firmware configuration and parameters. 2. Please check the wiring in the error description. 3. Please check whether the motor or servo is moving abnormally 4. Please check whether the mainboard program and the trolley board logic version match from the software version information</p>
13033	Error	Software type	打印失败，右移动作执行失败 Printing failed, right moving operation failed	<p>可能1.固件配置和固件参数不正确或被破坏 可能2.主板和喷车板连接不正常 可能3.限位开关失效或者接线异常 可能4.马达或者伺服运动异常 可能5.运动速度过慢导致超时 可能6.主板程序与喷车板逻辑不匹配</p> <p>Possible 1. The firmware configuration and firmware parameters are incorrect or damaged Possible 2. The connection between the mainboard and the trolley board is abnormal Possible 3. The limit switch fails or the wiring is abnormal Possible 4. The motor or servo movement is abnormal Possible 5. The movement speed is too slow and causes a timeout Possible 6. The mainboard program does not match the trolley board logic</p>	<p>1.请导入正确的固件配置和参数。 2.请检查错误描述里的接线。 3.请从软件版本Information里检查主板程序与喷车板逻辑版本是否匹配</p> <p>1. Please import the correct firmware configuration and parameters. 2. Please check the wiring in the error description. 3. Please check whether the mainboard program and the trolley board logic version match from the software version information.</p>

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13034	Error	Software type	打印失败，上升动作执行失败 Printing failed, rising action execution failed	<p>可能1.固件配置和固件参数不正确或被破坏 可能2.主板和喷车板连接不正常 可能3.限位开关失效或者接线异常 可能4.马达或者伺服运动异常 可能5.运动速度过慢导致超时 可能6.主板程序与喷车板逻辑不匹配</p> <p>Possible 1. The firmware configuration and firmware parameters are incorrect or damaged Possible 2. The connection between the mainboard and the trolley board is abnormal Possible 3. The limit switch fails or the wiring is abnormal Possible 4. The motor or servo movement is abnormal Possible 5. The movement speed is too slow and causes a timeout Possible 6. The mainboard program does not match the trolley board logic</p>	<p>1.请导入正确的固件配置和参数。 2.请检查错误描述里的接线。 3.请检查马达或者伺服是否运动异常 4.请从软件版本Information里检查主板程序与喷车板逻辑版本是否匹配</p> <p>1. Please import the correct firmware configuration and parameters. 2. Please check the wiring in the error description. 3. Please check whether the motor or servo is moving abnormally 4. Please check whether the mainboard program and the trolley board logic version match from the software version information</p>
13035	Error	Software type	打印失败，下降动作执行失败 Printing failed, descending action execution failed	<p>可能1.固件配置和固件参数不正确或被破坏 可能2.主板和喷车板连接不正常 可能3.限位开关失效或者接线异常 可能4.马达或者伺服运动异常 可能5.运动速度过慢导致超时 可能6.主板程序与喷车板逻辑不匹配</p> <p>Possible 1. The firmware configuration and firmware parameters are incorrect or damaged Possible 2. The connection between the mainboard and the trolley board is abnormal Possible 3. The limit switch fails or the wiring is abnormal Possible 4. The motor or servo movement is abnormal Possible 5. The movement speed is too slow and causes a timeout Possible 6. The mainboard program does not match the trolley board logic</p>	<p>1.请导入正确的固件配置和参数。 2.请检查错误描述里的接线。 3.请检查马达或者伺服是否运动异常 4.请从软件版本Information里检查主板程序与喷车板逻辑版本是否匹配</p> <p>1. Please import the correct firmware configuration and parameters. 2. Please check the wiring in the error description. 3. Please check whether the motor or servo is moving abnormally 4. Please check whether the mainboard program and the trolley board logic version match from the software version information</p>

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13036	Error	Software type	打印失败，跳白失败 Printing failed, white skipping failed	<p>可能1.固件配置和固件参数不正确或被破坏 可能2.主板和喷车板连接不正常 可能3.限位开关失效或者接线异常 可能4.马达或者伺服运动异常 可能5.运动速度过慢导致超时 可能6.主板程序与喷车板逻辑不匹配</p> <p>Possible 1. The firmware configuration and firmware parameters are incorrect or damaged Possible 2. The connection between the mainboard and the trolley board is abnormal Possible 3. The limit switch fails or the wiring is abnormal Possible 4. The motor or servo movement is abnormal Possible 5. The movement speed is too slow and causes a timeout Possible 6. The mainboard program does not match the trolley board logic</p>	<p>1.请导入正确的固件配置和参数。 2.请检查错误描述里的接线。 3.请检查马达或者伺服是否运动异常 4.请从软件版本Information里检查主板程序与喷车板逻辑版本是否匹配</p> <p>1. Please import the correct firmware configuration and parameters. 2. Please check the wiring in the error description. 3. Please check whether the motor or servo is moving abnormally 4. Please check whether the mainboard program and the trolley board logic version match from the software version information</p>
13037	Error	Software type	打印失败，执行PASS打印前动作失败 Printing failed, execution of Pre-PASS printing action failed	<p>可能1.固件配置和固件参数不正确或被破坏 可能2.主板和喷车板连接不正常 可能3.限位开关失效或者接线异常 可能4.马达或者伺服运动异常 可能5.运动速度过慢导致超时 可能6.主板程序与喷车板逻辑不匹配</p> <p>Possible 1. The firmware configuration and firmware parameters are incorrect or damaged Possible 2. The connection between the mainboard and the trolley board is abnormal Possible 3. The limit switch fails or the wiring is abnormal Possible 4. The motor or servo movement is abnormal Possible 5. The movement speed is too slow and causes a timeout Possible 6. The mainboard program does not match the trolley board logic</p>	<p>1.请导入正确的固件配置和参数。 2.请检查错误描述里的接线。 3.请检查马达或者伺服是否运动异常 4.请从软件版本Information里检查主板程序与喷车板逻辑版本是否匹配</p> <p>1. Please import the correct firmware configuration and parameters. 2. Please check the wiring in the error description. 3. Please check whether the motor or servo is moving abnormally 4. Please check whether the mainboard program and the trolley board logic version match from the software version information</p>

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13038	Error	Software type	打印失败，执行PASS打印动作失败 Printing failed, execution of PASS printing action failed	可能1.固件配置和固件参数不正确或被破坏 可能2.主板和喷车板连接不正常 可能3.限位开关失效或者接线异常 可能4.马达或者伺服运动异常 可能5.运动速度过慢导致超时 可能6.主板程序与喷车板逻辑不匹配 Possible 1. The firmware configuration and firmware parameters are incorrect or damaged Possible 2. The connection between the mainboard and the trolley board is abnormal Possible 3. The limit switch fails or the wiring is abnormal Possible 4. The motor or servo movement is abnormal Possible 5. The movement speed is too slow and causes a timeout Possible 6. The mainboard program does not match the trolley board logic	1.请导入正确的固件配置和参数。 2.请检查错误描述里的接线。 3.请检查马达或者伺服是否运动异常 4.请从软件版本Information里检查主板程序与喷车板逻辑版本是否匹配 1. Please import the correct firmware configuration and parameters. 2. Please check the wiring in the error description. 3. Please check whether the motor or servo is moving abnormally 4. Please check whether the mainboard program and the trolley board logic version match from the software version information
13039	Error	Software type	打印失败，执行PASS打印后动作失败 Printing failed, execution of Post-PASS printing action failed	可能1.固件配置和固件参数不正确或被破坏 可能2.主板和喷车板连接不正常 可能3.限位开关失效或者接线异常 可能4.马达或者伺服运动异常 可能5.运动速度过慢导致超时 可能6.主板程序与喷车板逻辑不匹配 Possible 1. The firmware configuration and firmware parameters are incorrect or damaged Possible 2. The connection between the mainboard and the trolley board is abnormal Possible 3. The limit switch fails or the wiring is abnormal Possible 4. The motor or servo movement is abnormal Possible 5. The movement speed is too slow and causes a timeout Possible 6. The mainboard program does not match the trolley board logic	1.请导入正确的固件配置和参数。 2.请检查错误描述里的接线。 3.请检查马达或者伺服是否运动异常 4.请从软件版本Information里检查主板程序与喷车板逻辑版本是否匹配 1. Please import the correct firmware configuration and parameters. 2. Please check the wiring in the error description. 3. Please check whether the motor or servo is moving abnormally 4. Please check whether the mainboard program and the trolley board logic version match from the software version information

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13041	Error	Software type	打印失败，下1PASS小车起始位置异常 Printing failed, the starting position of the next 1PASS car is abnormal	可能1.光栅异常 可能2.齿轮比异常 Possible 1. Grating abnormality Possible 2. Gear ratio abnormality	1.检查光栅读取是否存在异常 2.确认齿轮比是否存在异常 1. Check if there is any abnormality in the grating reading 2. Check if there is any abnormality in the gear ratio
13042	Error	Software type	墨栈下降超时! Ink stack drop timeout!	可能1.墨栈马达异常 可能2.墨栈限位异常 Possible 1. Abnormality of ink stack motor Possible 2. Abnormality of ink stack limit	1.检查墨栈马达是否正常 2.检查墨栈限位是否正常 1. Check whether the ink stack motor is normal 2. Check whether the ink stack limit is normal
13043	Error	Software type	墨栈上升超时! Ink stack rise timeout!	可能1.墨栈马达异常 可能2.墨栈限位异常 Possible 1. Abnormality of ink stack motor Possible 2. Abnormality of ink stack limit	1.检查墨栈马达是否正常 2.检查墨栈限位是否正常 1. Check whether the ink stack motor is normal 2. Check whether the ink stack limit is normal
13044	Error	Software type	等待马达停止超时 Waiting for the motor to stop timed out	可能1.固件配置的时间参数太短 Possible 1. The parameter time of the firmware configuration is too short	1.导入正确的固件配置和参数 Import the correct firmware configuration and parameters
13045	Error	Software type	执行自动闪喷抽残墨动作失败 Failed to execute the automatic flash jet to extract residual ink	可能1.抽残墨动作执行失败 可能2.固件配置或固件参数不正确或被破坏 可能3.固件参数和固件配置不匹配 Possible 1. The residual ink extraction action failed. Possible 2. The firmware configuration or firmware parameters are incorrect or damaged. Possible 3. The firmware parameters and firmware configuration do not match.	1.检查设备墨栈运动是否正常 2.重新导入正确的固件配置文件和固件参数文件 1. Check whether the ink stack of the device is moving normally 2. Re-import the correct firmware configuration file and firmware parameter file
13046	Error	Software type	等待停止信号超时 Timeout waiting for stop signal	可能1.固件配置的时间参数太短 Possible 1. The parameter time of the firmware configuration is too short	1.导入正确的固件配置和参数 Import the correct firmware configuration and parameters

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13047	Error	Software type	打印失败，检测到PASS数据未打印完成 Printing failed, PASS data has not been printed	可能1.光栅异常 可能2.齿轮比异常 可能3.X限位或马达异常 可能4.喷车板连接异常 可能5.喷车板电源异常 可能6.主板程序或喷头板逻辑不匹配 Possible 1. Raster abnormality Possible 2. Gear ratio abnormality Possible 3. X limit or motor abnormality Possible 4. Spray board connection abnormality Possible 5. Spray board power supply abnormality Possible 6. Mainboard program or printhead board logic does not match	1.检测光栅是否正常 2.检测齿轮比是否正确 3.检测X限位是否正常 4.检测喷车板接线是否正常 5.检测喷车板供电是否正常 6.检测喷车板逻辑版本是否正确 1. Check if the grating is normal 2. Check if the gear ratio is correct 3. Check if the X limit is normal 4. Check if the wiring of the trolley board is normal 5. Check if the power supply of the trolley board is normal 6. Check if the logic version of the trolley board is correct
13048	Error	Software type	系统异常，测高器检测异常 System abnormality, height meter detection abnormality	可能1.测高器检测异常 可能2.固件配置不正确或被破坏 Possible 1. The altimeter detection is abnormal Possible 2. The firmware configuration is incorrect or damaged	1.检查测高器是否异常 2.重新导入正确的固件配置 1. Check if the altimeter is abnormal 2. Re-import the correct firmware configuration
13049	Error	Software type	等待马达停止超时 Waiting for the motor to stop timed out	可能1.固件配置参数时间太短 Possible 1. The parameter time of the firmware configuration is too short	1.导入正确的固件配置和参数 1. Import the correct firmware configuration and parameters
13050	Error	Software type	光栅抖动超时(1S)退出 Grating jitter timeout (1S) exit	可能1.马达或驱动器存在异常 Possible 1. There is something wrong with the motor or driver	1.检查马达或驱动器是否存在异常 1. Check if there is any abnormality in the motor or driver

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13051	Error	Software type	读取PRN文件数据失败 Failed to read PRN file data	可能1.PRN文件被占用，无法打开 可能2.PRN文件格式不正确 可能3.RIP软件版本不正确或RIP软件异常 Possible 1. The PRN file is occupied and cannot be opened. Possible 2. The PRN file format is incorrect. Possible 3. The RIP software version is incorrect or the RIP software is abnormal.	1.检查PRN文件是否被占用 2.确认RIP软件版本是否正确 3.确认RIP生成的PRN文件是否所有都会报错，如果是，请联系供应商 4.确认RIP生成的PRN文件打印报错是否为个案情况，如果是，则可能是RIP软件或系统遇到异常情况，请重新RIP并打印，并联系供应商反馈问题 5.如果RIP成文件打印没有问题，只是边RIP边打印的时候存在问题，请联系供应商 6.重启软件测试 1. Check if the PRN file is occupied 2. Confirm if the RIP software version is correct 3. Confirm if all PRN files generated by RIP will report errors. If so, please contact the supplier 4. Confirm if the printing error of the PRN file generated by RIP is an individual case. If so, it may be that the RIP software or system has encountered an abnormality. Please re-RIP and print, and contact the supplier to report the problem 5. If there is no problem with RIP to print the file, but there is a problem when printing while RIPing, please contact the supplier 6. Restart the software test
13052	Error	Software type	PRN数据到分色BUFF处理失败 Failed to process PRN data to color separation BUFF	可能1.PRN文件被占用，无法打开 可能2.PRN文件格式不正确 可能3.RIP软件版本不正确或RIP软件异常 Possible 1. The PRN file is occupied and cannot be opened. Possible 2. The PRN file format is incorrect. Possible 3. The RIP software version is incorrect or the RIP software is abnormal.	1.检查PRN文件是否被占用 2.确认RIP软件版本是否正确 3.确认RIP生成的PRN文件是否所有都会报错，如果是，请联系供应商 4.确认RIP生成的PRN文件打印报错是否为个案情况，如果是，则可能是RIP软件或系统遇到异常情况，请重新RIP并打印，并联系供应商反馈问题 5.如果RIP成文件打印没有问题，只是边RIP边打印的时候存在问题，请联系供应商 6.重启软件测试 1. Check if the PRN file is occupied 2. Confirm if the RIP software version is correct 3. Confirm if all PRN files generated by RIP will report errors. If so, please contact the supplier 4. Confirm if the printing error of the PRN file generated by RIP is an individual case. If so, it may be that the RIP software or system has encountered an abnormality. Please re-RIP and print, and contact the supplier to report the problem 5. If there is no problem with RIP to print the file, but there is a problem when printing while RIPing, please contact the supplier 6. Restart the software test

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13053	Error	Software type	分色数据到通道BUF处理失败 Failed to process color separation data to channel BUF	可能1.PRN文件被占用，无法打开 可能2.PRN文件格式不正确 可能3.RIP软件版本不正确或RIP软件异常 Possible 1. The PRN file is occupied and cannot be opened. Possible 2. The PRN file format is incorrect. Possible 3. The RIP software version is incorrect or the RIP software is abnormal.	1.检查PRN文件是否被占用 2.确认RIP软件版本是否正确 3.确认RIP生成的PRN文件是否所有都会报错，如果是，请联系供应商 4.确认RIP生成的PRN文件打印报错是否为个别情况，如果是，则可能是RIP软件或系统遇到异常情况，请重新RIP并打印，并联系供应商反馈问题 5.如果RIP成文件打印没有问题，只是边RIP边打印的时候存在问题，请联系供应商 6.重启软件测试 1. Check if the PRN file is occupied 2. Confirm if the RIP software version is correct 3. Confirm if all PRN files generated by RIP will report errors. If so, please contact the supplier 4. Confirm if the printing error of the PRN file generated by RIP is an individual case. If so, it may be that the RIP software or system has encountered an abnormality. Please re-RIP and print, and contact the supplier to report the problem 5. If there is no problem with RIP to print the file, but there is a problem when printing while RIPing, please contact the supplier 6. Restart the software test
13054	Error	Software type	打印失败，截墨功能数据处理出错 Printing failed, ink cut function data processing error	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
13055	Error	Software type	不支持该打印PASS模式 The print pass mode is not supported	可能1.固件参数或固件配置不正确或被破坏 可能2.固件参数和固件配置不匹配 Possible 1. The firmware parameters or firmware configuration are incorrect or damaged Possible 2. The firmware parameters and firmware configuration do not match	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13056	Error	Software type	PRN通道数超出范围 PRN channel number out of range	可能1.RIP软件版本不正确或RIP软件异常 可能2.PRN文件格式不正确 Possible 1. The RIP software version is incorrect or the RIP software is abnormal. Possible 2. The PRN file format is incorrect	1.确认RIP软件版本是否正确 Confirm whether the RIP software version is correct
13057	Error	Software type	数据处理出错，打印文件失败！ Data processing error, printing file failed!	可能1.固件配置或固件参数不正确或被损坏 可能2.固件配置和固件参数不匹配 可能3.打印软件与固件配置或固件参数不匹配 Possible 1. The firmware configuration or firmware parameters are incorrect or damaged Possible 2. The firmware configuration and firmware parameters do not match Possible 3. The printing software does not match the firmware configuration or firmware parameters	1.重新导入正确的固件配置文件和固件参数文件 Re-import the correct firmware configuration file and firmware parameter file
13058	Error	Software type	打印软件不支持该设备 The printing software does not support this device	可能1.打印软件打开或安装错误 可能2.主板初始化参数不正确或被破坏 Possible 1. The printing software is opened or installed incorrectly. Possible 2. The mainboard initialization parameters are incorrect or damaged.	1.检查打印软件是否打开或安装错误 2.确认主板初始化参数是否丢失或被破坏 1. Check if the printing software is opened or installed incorrectly 2. Confirm if the mainboard initialization parameters are lost or damaged
13059	Error	Software type	没有打印任务！ No print jobs!	可能1.打印状态异常 Possible 1. Abnormal printing status	1.重启设备与软件 Restart the device and software
13060	Error	Software type	打印状态异常 Printing status is abnormal	可能1.打印线程正在运行中！ Possible 1. The printing thread is running!	1.重启设备与软件 Restart the device and software
13061	Error	Software type	打印任务的索引错误！ Wrong index for print task!	可能1.打印状态异常 Possible 1. Abnormal printing status	1.重启设备与软件 Restart the device and software
13062	Error	Software type	任务文件不存在 The task file does not exist	可能1.任务文件已被删除 Possible 1. The task file has been deleted	1.刷新文件预览界面，确认任务文件是否存在 2.重启软件 1. Refresh the file preview interface to confirm whether the task file exists 2. Restart the software

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13063	Error	Software type	打印失败 Printing failed	可能1.打印失败，系统异常 可能2.固件配置或固件参数不正确或损坏 可能3.固件配置和固件参数不匹配 可能4.打印软件与主板程序版本不匹配 Possible 1. Printing failed, system abnormality Possible 2. Firmware configuration or firmware parameters are incorrect or damaged Possible 3. Firmware configuration and firmware parameters do not match Possible 4. Printing software does not match the mainboard program version	1.重启设备与软件 2.重新导入正确的固件配置文件和固件参数文件 3.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Restart the device and software 2. Re-import the correct firmware configuration file and firmware parameter file 3. Check the first four digits of the software and mainboard program version numbers in the software version information to see if they are equal.
13064	Error	Software type	打印控制线程出问题，导致打印出错退出 There is a problem with the print control thread, resulting in print error and exit	可能1.主板版本不正确 可能2.固件配置或固件参数不正确或损坏 可能3.固件配置和固件参数不匹配 可能4.打印软件与主板程序版本不匹配 Possible 1. The mainboard version is incorrect Possible 2. The firmware configuration or firmware parameters are incorrect or damaged Possible 3. The firmware configuration and firmware parameters do not match Possible 4. The printing software does not match the mainboard program version	1.重启设备与软件 2.重新导入正确的固件配置文件和固件参数文件 3.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Restart the device and software 2. Re-import the correct firmware configuration file and firmware parameter file 3. Check the first four digits of the software and mainboard program version numbers in the software version information to see if they are equal.
13065	Error	Software type	出错-下位机初始状态... Error-initial state of lower machine...	可能1.主板打印初始化异常 可能2.固件配置或固件参数不正确或损坏 可能3.固件配置和固件参数不匹配 可能4.打印软件与主板程序版本不匹配 Possible 1. The printing initialization of the mainboard is abnormal Possible 2. The firmware configuration or parameters are incorrect or damaged Possible 3. The firmware configuration does not match the firmware parameters Possible 4. The printing software does not match the mainboard program version	1.重启设备与软件 2.重新导入正确的固件配置文件和固件参数文件 3.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Restart the device and software 2. Re-import the correct firmware configuration file and firmware parameter file 3. Check the first four digits of the software and mainboard program version numbers in the software version information to see if they are equal.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13066	Error	Software type	未知错误...(打印线程出错) Unknown error...(Error in print thread)	可能1.主板版本不正确 可能2.固件配置或固件参数不正确或破损坏 可能3.固件配置和固件参数不匹配 可能4.打印软件与主板程序版本不匹配 Possible 1. The mainboard version is incorrect Possible 2. The firmware configuration or firmware parameters are incorrect or damaged Possible 3. The firmware configuration and firmware parameters do not match Possible 4. The printing software does not match the mainboard program version	1.重启设备与软件 2.重新导入正确的固件配置文件和固件参数文件 3.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Restart the device and software 2. Re-import the correct firmware configuration file and firmware parameter file 3. Check the first four digits of the software and mainboard program version numbers in the software version information to see if they are equal.
13067	Error	Software type	打印失败, 打印初始化错误 Printing failed, print initialization error	可能1.主板版本不正确 可能2.固件配置或固件参数不正确或破损坏 可能3.固件配置和固件参数不匹配 可能4.打印软件与主板程序版本不匹配 Possible 1. The mainboard version is incorrect Possible 2. The firmware configuration or firmware parameters are incorrect or damaged Possible 3. The firmware configuration and firmware parameters do not match Possible 4. The printing software does not match the mainboard program version	1.重启设备与软件 2.重新导入正确的固件配置文件和固件参数文件 3.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Restart the device and software 2. Re-import the correct firmware configuration file and firmware parameter file 3. Check the first four digits of the software and mainboard program version numbers in the software version information to see if they are equal.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13068	Error	Software type	打印失败，未知打印结果(打印等待线程) Printing failed, unknown printing result (print waiting thread)	可能1.主板版本不正确 可能2.固件配置或固件参数不正确或损坏 可能3.固件配置和固件参数不匹配 可能4.打印软件与主板程序版本不匹配 Possible 1. The mainboard version is incorrect Possible 2. The firmware configuration or firmware parameters are incorrect or damaged Possible 3. The firmware configuration and firmware parameters do not match Possible 4. The printing software does not match the mainboard program version	1.重启设备与软件 2.重新导入正确的固件配置文件和固件参数文件 3.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Restart the device and software 2. Re-import the correct firmware configuration file and firmware parameter file 3. Check the first four digits of the software and mainboard program version numbers in the software version information to see if they are equal.
13069	Error	Software type	打印失败，打印空闲 Printing failed, Print idle	可能1.主板版本不正确 可能2.固件配置或固件参数不正确或损坏 可能3.固件配置和固件参数不匹配 可能4.打印软件与主板程序版本不匹配 Possible 1. The mainboard version is incorrect Possible 2. The firmware configuration or firmware parameters are incorrect or damaged Possible 3. The firmware configuration and firmware parameters do not match Possible 4. The printing software does not match the mainboard program version	1.重启设备与软件 2.重新导入正确的固件配置文件和固件参数文件 3.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Restart the device and software 2. Re-import the correct firmware configuration file and firmware parameter file 3. Check the first four digits of the software and mainboard program version numbers in the software version information to see if they are equal.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13070	Error	Software type	打印失败, 打印初始化 Printing failed, printing initialization	可能1.主板版本不正确 可能2.固件配置或固件参数不正确或损坏 可能3.固件配置和固件参数不匹配 可能4.打印软件与主板程序版本不匹配 Possible 1. The mainboard version is incorrect Possible 2. The firmware configuration or firmware parameters are incorrect or damaged Possible 3. The firmware configuration and firmware parameters do not match Possible 4. The printing software does not match the mainboard program version	1.重启设备与软件 2.重新导入正确的固件配置文件和固件参数文件 3.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Restart the device and software 2. Re-import the correct firmware configuration file and firmware parameter file 3. Check the first four digits of the software and mainboard program version numbers in the software version information to see if they are equal.
13071	Error	Software type	打印失败, 未知打印状态 Printing failed, unknown print status	可能1.主板版本不正确 可能2.固件配置或固件参数不正确或损坏 可能3.固件配置和固件参数不匹配 可能4.打印软件与主板程序版本不匹配 Possible 1. The mainboard version is incorrect Possible 2. The firmware configuration or firmware parameters are incorrect or damaged Possible 3. The firmware configuration and firmware parameters do not match Possible 4. The printing software does not match the mainboard program version	1.重启设备与软件 2.重新导入正确的固件配置文件和固件参数文件 3.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Restart the device and software 2. Re-import the correct firmware configuration file and firmware parameter file 3. Check the first four digits of the software and mainboard program version numbers in the software version information to see if they are equal.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13072	Error	Software type	打印失败，发送错误 Printing failed, send error	可能1.主板版本不正确 可能2.固件配置或固件参数不正确或损坏 可能3.固件配置和固件参数不匹配 可能4.打印软件与主板程序版本不匹配 Possible 1. The mainboard version is incorrect Possible 2. The firmware configuration or firmware parameters are incorrect or damaged Possible 3. The firmware configuration and firmware parameters do not match Possible 4. The printing software does not match the mainboard program version	1.检查打印软件与主板通信是否异常 2.重启打印软件 3.重启机器 4.重新导入正确的固件配置文件和固件参数文件 1. Check if the communication between the printing software and the mainboard is abnormal 2. Restart the printing software 3. Restart the machine 4. Re-import the correct firmware configuration file and firmware parameter file
13073	Error	Software type	机器打印机状态为打印结果错误 The printer status is printing result error	可能1.主板版本不正确 可能2.固件配置或固件参数不正确或损坏 可能3.固件配置和固件参数不匹配 可能4.打印软件与主板程序版本不匹配 Possible 1. The mainboard version is incorrect Possible 2. The firmware configuration or firmware parameters are incorrect or damaged Possible 3. The firmware configuration and firmware parameters do not match Possible 4. The printing software does not match the mainboard program version	1.检查打印软件与主板通信是否异常 2.重启打印软件 3.重启机器 4.重新导入正确的固件配置文件和固件参数文件 1. Check if the communication between the printing software and the mainboard is abnormal 2. Restart the printing software 3. Restart the machine 4. Re-import the correct firmware configuration file and firmware parameter file
13074	Error	Software type	该打印模式下喷头间纵向间距配置不正确 The vertical spacing between the printheads in this printing mode is incorrectly configured	可能1.该打印模式下喷头间间距配置不正确 可能2.固件配置或固件参数不正确或损坏 可能3.固件配置和固件参数不匹配 Possible 1. The spacing between printhead is not configured correctly in this printing mode. Possible 2. The firmware configuration or firmware parameters are incorrect or damaged. Possible 3. The firmware configuration and firmware parameters do not match.	1.检查该打印模式喷头间纵向间距配置是否正确 2.重新导入正确的固件配置文件和固件参数文件 1. Check whether the vertical spacing between the printheads in this printing mode is configured correctly 2. Re-import the correct firmware configuration file and firmware parameter file

Error code	Module	Type	Brief Description	Error Description	Recommended measures
13075	Error	Software type	该系统状态下不支持打印 Printing is not supported in this system state	可能1.系统处于保湿模式、调试模式或重置模式 Possible 1. The system is in moisturizing mode, debugging mode or reset mode	1.请在软件右下角状态栏检查系统是否处于这三个状态。 1. Please check whether the system is in these three states in the status bar in the lower right corner of the software.
13076	Error	Software type	主板未初始化 Mainboard not initialized	可能1.主板未初始化 可能2.主板参数异常 Possible 1. The mainboard is not initialized Possible 2. The mainboard parameters are abnormal	1.主板未初始化，请与厂家联系 The mainboard is not initialized, please contact the manufacturer
13077	Error	Software type	边RIP边打接收出错，自动取消打印! Printing-while-RIP is in error, printing is automatically canceled!	可能1.RIP软件异常 可能2.边RIP边打接收模块异常 Possible 1. RIP software is abnormal Possible 2. The receiving module of printing-while-RIP is abnormal	1.请重启RIP软件 Please restart the RIP software
13078	Error	Software type	升级主板程序失败 Failed to upgrade the mainboard program	可能1.升级文件不正确或被破坏 可能2.打印软件与主板程序版本不匹配 Possible 1. The upgrade file is incorrect or damaged. Possible 2. The printing software does not match the mainboard program version.	1.确认升级文件是否正确。 2.软件版本Information里查看软件和主板程序的前四位版本号是否相等。 1. Confirm whether the upgrade file is correct. 2. Check whether the first four digits of the software and mainboard program version numbers are equal in the software version information.
13079	Error	Software type	语言不匹配 Language mismatch	可能1.没有联机修改过语言 Possible 1. No language has been modified online	1.请联机修改语言使语言匹配 Please modify the language online to make it match
15000	Error	Software type	相机没有升上到指定定位高度 The camera has not risen to the specified positioning height	可能1.相机没有升上到指定定位高度 Possible 1. The camera has not been raised to the specified positioning height	1.检查固件配置和固件参数 Check the firmware configuration and firmware parameters
15001	Error	Software type	AB模式未选定打印文件 AB mode no print file selected	可能1.AB模式未选定打印文件 Possible 1. No print file is selected in AB mode	1.请到PCB设置界面选定打印文件 Please go to the PCB settings interface to select the print file

Error code	Module	Type	Brief Description	Error Description	Recommended measures
15002	Error	Software type	Mark点Information文件有误,请确认Mark点Information The mark point information file is incorrect, please confirm the mark point information	可能1.Mark点Information文件有误,请确认Mark点Information Possible 1. The Mark point information file is incorrect, please confirm the Mark point information	1.检查Mark文件是否正确或重新选点 Check whether the Mark file is correct or reselect the point
15003	Error	Software type	Rip锐图错误 RIP ERROR	Possible 1.RipImgToPrn Error	1.转PRN失败, 请把原图发给厂家 The PRN transfer failed, please send the original image to the manufacturer.
15004	Error	Software type	预加载PRN头-Information错误 ReLoad PRN Head Info Error	Possible 1.ReLoad PrnHeadInfo Error	1.请查看PRN是否被占用 2.PRN文件是否存在 3.请把原图发给厂家 1. Please check if the PRN is occupied 2. If the PRN file exists 3. Please send the original image to the manufacturer
15008	Error	Software type	打印文件已经不存在, 请重新导入Gerber文件 The print file no longer exists. Please re-import the Gerber file.	可能1.打印文件已经不存在, 请重新导入Gerber文件 Possible 1. The print file no longer exists. Please re-import the Gerber file.	1.请检查当前打印文件是否存在 Please check whether the current print file exists
15009	Error	Software type	销钉定位-计算定位孔失败 Pin positioning - calculation of positioning hole failed	可能1.销钉定位-计算定位孔失败 Possible 1. Pin positioning - calculation of positioning hole failed	1.把Gbr文件回发厂家 Send the GBR file back to the manufacturer
15010	Error	Software type	GbrToImg() failed	Possible 1.GbrToImg() failed	
15011	Error	Software type	AB打印模式绑定的文件有问题, 请检查 There is a problem with the file bound to the AB printing mode. Please check	可能1.AB打印模式绑定的文件有问题, 请检查 Possible 1. There is something wrong with the file bound to the AB printing mode, please check	1.请到PCB设置界面选定打印文件 Please go to the PCB settings interface to select the print file
15012	Error	Software type	打印前平台高度检测异常 Front-platform height detection is abnormal	可能1.打印前平台高度检测异常 Possible 1. Front-platform height detection is abnormal	1.检测配置信号是否绑定 Check whether the configuration signal is bound
15013	Error	Software type	Load_LoadPCB_LocationModule failed	Possible 1.Load_LoadPCB_LocationModule failed	1.加载模块失败, 请联系厂家 Failed to load the module, please contact the manufacturer

Error code	Module	Type	Brief Description	Error Description	Recommended measures
15014	Error	Software type	_LoadGerberImageProc failed	Possible 1._LoadGerberImageProc failed	1.加载模块失败, 请联系厂家 Failed to load the module, please contact the manufacturer
15015	Error	Software type	CalcCameraSizePerPixel failed	Possible 1.CalcCameraSizePerPixel failed	1.检查相机是否正常工作, 并且没有被其它相关软件使用 Check if the camera is working properly and is not being used by other related software
15016	Error	Software type	SetCameraSizePerPixel failed	Possible 1.SetCameraSizePerPixel failed	1.检查相机是否正常工作, 并且没有被其它相关软件使用 Check if the camera is working properly and is not being used by other related software
15017	Error	Software type	CameraInit failed	Possible 1.CameraInit failed	1.检查相机是否正常工作, 并且没有被其它相关软件使用 Check if the camera is working properly and is not being used by other related software
15018	Error	Software type	_LoadCameraModul	Possible 1._LoadCameraModul	1.检查相机是否正常工作, 并且没有被其它相关软件使用 Check if the camera is working properly and is not being used by other related software
15019	Error	Software type	Camera_Open failed	Possible 1.Camera_Open failed	1.检查相机是否正常工作, 并且没有被其它相关软件使用 Check if the camera is working properly and is not being used by other related software
15020	Error	Software type	Camera_Capture failed	Possible 1.Camera_Capture failed	1.检查相机是否正常工作, 并且没有被其它相关软件使用 Check if the camera is working properly and is not being used by other related software
15021	Error	Software type	Camera_Uninit failed	Possible 1.Camera_Uninit failed	1.检查相机是否正常工作, 并且没有被其它相关软件使用 Check if the camera is working properly and is not being used by other related software
15022	Error	Software type	CameraLocateStart	Possible 1.CameraLocateStart	1.检查相机是否正常工作, 并且没有被其它相关软件使用 Check if the camera is working properly and is not being used by other related software
15023	Error	Software type	结束线程失败 Failed to terminate thread	可能1.结束线程失败 Possible 1. Failed to terminate the thread	1.请重新定位 Please reposition
15024	Error	Software type	CalcPCBPosParam计算旋转角度 CalcPCBPosParam calculates the rotation angle	可能1.CalcPCBPosParam计算旋转角度 Possible 1.CalcPCBPosParam calculates the rotation angle	1.请重新定位 Please reposition

Error code	Module	Type	Brief Description	Error Description	Recommended measures
15025	Error	Software type	缩放比异常, 请检查定位 The zoom ratio is abnormal, please check the positioning	可能1.缩放比异常, 请检查定位 Possible 1. The zoom ratio is abnormal, please check the positioning	1.请检查马达位置是否有效 2.日志回发给厂家 1. Please check whether the motor position is valid 2. Send the log back to the manufacturer
15026	Error	Software type	定位层解析失败 Positioning layer parsing failed	可能1.定位层解析失败 Possible 1. Positioning layer parsing failed	1.请检查定位层文件是否完整 Please check whether the positioning layer file is complete
03000	Warning	Warning Type	打印自动暂停 Printing automatically pauses	可能1.打印软件与主板通讯类不稳定 可能2.打印软件数据传输速度不足 Possible 1. The communication between the printing software and the mainboard is unstable. Possible 2. The data transmission speed of the printing software is insufficient.	1.请检查电脑和设备连接是否正常 2.确认电脑系统运行是否正常 1. Please check whether the connection between the computer and the device is normal 2. Confirm whether the computer system is running normally
03001	Warning	Warning Type	正在升级程序,请勿断电 The program is being upgraded, please do not turn off the power		
03002	Warning	Warning Type	当前操作执行失败 The current operation failed	1.其他动作正在执行 2.当前系统状态下, 此动作被禁止执行 1. Other actions are being executed 2. This action is prohibited under the current system status	1.需要等待其他动作命令执行完毕 Need to wait for other action commands to be executed
03003	Warning	Warning Type	配置目录不存在! Configuration content does not exist!	可能1.打印软件与固件配置版本不匹配 可能2.固件配置或固件参数不正确或被破坏 可能3.打印软件安装不正确或文件目录缺失 Possible 1. The printing software and firmware configuration versions do not match Possible 2. The firmware configuration or firmware parameters are incorrect or damaged Possible 3. The printing software is not installed correctly or the file directory is missing	1.确认打印软件与固件配置是否匹配 2.重新导入正确的固件配置文件和固件参数文件 3.重新安装打印软件 1. Confirm whether the printing software matches the firmware configuration 2. Re-import the correct firmware configuration file and firmware parameter file 3. Reinstall the printing software

Error code	Module	Type	Brief Description	Error Description	Recommended measures
03004	Warning	Warning Type	设备断开 Printer disconnection	可能1.设备断电 可能2.打印软件与设备未连接 可能3.电脑非千兆网卡或电脑网络驱动异常(TCP通信) 可能4.电脑IP地址未设置正确(TCP通信) 可能5.电脑USB2.0/3.0驱动异常(USB通信) Possible 1. The printer is powered off Possible 2. The printing software is not connected to the device Possible 3. The computer does not have a Gigabit network card or the computer network driver is abnormal (TCP communication) Possible 4. The computer IP address is not set correctly (TCP communication) Possible 5. The computer USB2.0/3.0 driver is abnormal (USB communication)	1.检查电脑配置是否为千兆网卡(TCP通信) 2.检查电脑网络驱动是否正常(TCP通信) 3.检查电脑USB2.0/3.0驱动是否正常(USB通信) 1. Check if the computer is configured with a Gigabit network card (TCP communication) 2. Check if the computer network driver is normal (TCP communication) 3. Check if the computer USB2.0/3.0 driver is normal (USB communication)
03005	Warning	Warning Type	主板未初始化 The mainboard is not initialized	可能1.主板未初始化 可能2.主板参数异常 Possible 1. The mainboard is not initialized Possible 2. The mainboard parameters are abnormal	1.主板未初始化，请与厂家联系 The mainboard is not initialized, please contact the manufacturer
03006	Warning	Warning Type	系统初始化动作未完成 System initialization is not completed	可能1.系统初始化动作未完成 可能2.主板未正常运行 可能3.固件配置和固件参数不正确或被破坏 Possible 1. System initialization is not completed Possible 2. The mainboard is not running normally Possible 3. The firmware configuration and firmware parameters are incorrect or damaged	1.确认主板是否正常运行 2.确认系统初始化动作是否正常 3.重新导入正确的固件配置文件和固件参数文件 1. Confirm whether the mainboard is running normally 2. Confirm whether the system initialization action is normal 3. Re-import the correct firmware configuration file and firmware parameter file
03007	Warning	Warning Type	还原出厂设置失败，出厂设置参数为空 Restoring to factory settings failed, factory settings parameters are empty	可能1.未初始化出厂设置，导致无法还原出厂设置 Possible 1. The factory settings were not initialized, resulting in failure to restore the factory settings	1.请重新导入固件配置和参数并保存出厂设置。 Please re-import the firmware configuration and parameters and save the factory settings.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
03008	Warning	Warning Type	还原出厂设置失败，数据不正确 Factory reset failed, data incorrect	可能1.出厂设置参数不正确或被破坏，导致无法还原出厂设置 Possible 1. The factory settings are incorrect or damaged, making it impossible to restore the factory settings	1.请重新导入固件配置和参数并保存出厂设置。 Please re-import the firmware configuration and parameters and save the factory settings.
03009	Warning	Warning Type	解析波形数据失败 Failed to parse waveform data	可能1.主板和喷车板连接不正常 可能2.固件配置不正确或被破坏 可能3.固件配置与喷车板逻辑不匹配 可能4.波形文件异常或被破坏 Possible 1. The connection between the mainboard and the trolley board is not normal. Possible 2. The firmware configuration is incorrect or damaged. Possible 3. The firmware configuration does not match the trolley board logic. Possible 4. The waveform file is abnormal or damaged.	1.请检查喷车板是否连接正常。 2.请导入正确的固件配置。 3.请从版本Information查看版本是否匹配。 4.请导入正确的波形文件。 1. Please check whether the trolley board is connected properly. 2. Please import the correct firmware configuration. 3. Please check whether the version matches from the version information. 4. Please import the correct waveform file.
03010	Warning	Warning Type	未创建有效的波形类型 No valid waveform type created	可能1.系统参数波形数据丢失或被破坏 Possible 1. System parameter waveform data is lost or damaged	1.重新导入正确的固件配置文件和固件参数文件。 2.导入正确的波形文件。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Import the correct waveform file.
03011	Warning	Warning Type	无波形数据 No waveform data	可能1.系统参数波形数据丢失或被破坏 Possible 1. System parameter waveform data is lost or damaged	1.重新导入正确的固件配置文件和固件参数文件。 2.导入正确的波形文件。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Import the correct waveform file.
03012	Warning	Warning Type	解析波形数据失败 Failed to parse waveform data	可能1.系统参数波形数据丢失或被破坏 可能2.系统波形数据与当前喷车板不匹配 Possible 1. The system parameter waveform data is lost or damaged Possible 2. The system waveform data does not match the current trolley board	1.重新导入正确的固件配置文件和固件参数文件。 2.导入正确的波形文件。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Import the correct waveform file.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
03013	Warning	Warning Type	波形点模式超出最大范围 Waveform point mode exceeds maximum range	可能1.波形数据不正确或被破坏 可能2.固件参数不正确或被破坏 可能3.系统波形数据与当前喷车板不匹配 Possible 1. The waveform data is incorrect or damaged. Possible 2. The firmware parameters are incorrect or damaged. Possible 3. The system waveform data does not match the current trolley board.	1.重新导入正确的固件配置文件和固件参数文件。 2.导入正确的波形文件。 1. Re-import the correct firmware configuration file and firmware parameter file. 2. Import the correct waveform file.
03014	Warning	Warning Type	执行打印任务前小车运动的距离超过了X白边位置 The distance the carriage moves before executing the printing task exceeds the X white edge position	可能1.打印前小车位置和X白边位置不一致 Possible 1. The carriage position and the X white edge position are inconsistent before printing	1.请确保小车加速距离小于X白边位置 Make sure the trolley's acceleration distance is less than the X white edge position
03015	Warning	Warning Type	执行打印任务前小车运动的距离超过了Y白边位置 The distance the carriage moves before executing the printing task exceeds the Y white edge position	可能1.打印前小车位置和Y白边位置不一致 Possible 1. The carriage position and the Y white edge position are inconsistent before printing	1.请确保小车加速距离小于Y白边位置 Make sure the trolley's acceleration distance is less than the Y white edge position
03016	Warning	Warning Type	参数异常, X齿轮比小于0 Parameter abnormality, X gear ratio is less than 0	可能1.参数异常, X齿轮比小于0 Possible 1. Parameter abnormality, X gear ratio is less than 0	1.请在厂家模式界面检查齿轮比的参数值是否填写错误 Please check whether the gear ratio parameter value is filled in correctly in the manufacturer mode interface.
03017	Warning	Warning Type	闪喷槽参数设置错误 Flash spray tank parameter setting error	可能1.闪喷槽宽度设置不正确 可能2.闪喷槽距离设置不正确 Possible 1. The width of the flash spray slot is not set correctly Possible 2. The distance of the flash spray slot is not set correctly	1.检查闪喷槽宽度参数设置是否正确 2.检查闪喷槽距离参数设置是否正确 1. Check whether the flash spray slot width parameter setting is correct 2. Check whether the flash spray slot distance parameter setting is correct

Error code	Module	Type	Brief Description	Error Description	Recommended measures
03018	Warning	Warning Type	彩条参数错误! Color bar parameter error!	可能1.彩条参数不正确 可能2.固件配置或固件参数不正确或破坏 可能3.固件配置和固件参数不匹配 Possible 1. Color bar parameters are incorrect Possible 2. Firmware configuration or firmware parameters are incorrect or damaged Possible 3. Firmware configuration and firmware parameters do not match	1.检查彩条参数设置是否正确。 2.重新导入正确的固件配置文件和固件参数文件。 1. Check whether the color bar parameter settings are correct. 2. Re-import the correct firmware configuration file and firmware parameter file.
03019	Warning	Warning Type	打印失败, 幅宽超过行程 Printing failed, width exceeds max print width	可能1.打印幅宽超过最大行程 可能2.光栅异常 Possible 1. Print width exceeds the maximum Possible 2. Raster abnormality	1.检查白边或幅宽是否超过设备最大行程 2.检查光栅读数是否存在异常 1. Check whether the white edge or width exceeds the max printing width 2. Check whether there is any abnormality in the grating reading
03020	Warning	Warning Type	打印失败, 打印图像超出材料区域 Printing failed, the printed image exceeds the material area	可能1.图像宽度超过纸张幅宽 可能2.X白边太大 Possible 1. The image width exceeds the paper width Possible 2. The white margin is too large	1.检查连晒的横向设置幅度值是否太大 2.检查X白边参数是否设置太大 1. Check if the horizontal setting value of the photocomposing is too large 2. Check if the X white edge parameter is too large
03021	Warning	Warning Type	打印失败, 打印宽度超出最大行程 Printing failed, the printing width exceeds the max printing width	可能1.X白边参数设置太大 可能2.图像宽度超过纸张幅宽 可能3.固件配置或固件参数不正确或被损坏 Possible 1. The X white margin parameter is set too large. Possible 2. The image width exceeds the paper width. Possible 3. The firmware configuration or firmware parameters are incorrect or damaged.	1.检查X白边参数是否设置太大 2.检查连晒的横向设置幅度值是否太大 3.重新导入正确的固件配置文件和固件参数文件。 1. Check if the X white edge parameter is set too high 2. Check if the horizontal setting value of photocomposing is too high 3. Re-import the correct firmware configuration file and firmware parameter file.

Error code	Module	Type	Brief Description	Error Description	Recommended measures
03022	Warning	Warning Type	打印失败，打印高度超出最大行程 Printing failed, the printing width exceeds the max printing width	可能1.Y白边参数设置过大 可能2.图像高度超过纸张幅宽 可能3.固件配置或固件参数不正确或被损坏 Possible 1. The Y white margin parameter is set too large. Possible 2. The image height exceeds the paper width. Possible 3. The firmware configuration or firmware parameters are incorrect or damaged.	1.检查Y白边参数设置是否太大。 2.检查连晒的纵向设置幅度值是否太大 3.重新导入正确的固件配置文件和固件参数文件。 1. Check if the Y white edge parameter is set too high 2. Check if the horizontal setting value of photocomposing is too high 3. Re-import the correct firmware configuration file and firmware parameter file.
03023	Warning	Warning Type	等待RIP数据! Waiting for RIP data!	可能1.RIP软件速度不足 Possible 1. RIP software speed is insufficient	
03500	Warning	Warning Type	CCD Cancele	Possible 1.CCD Cancele	
03501	Warning	Warning Type	自动定位失败 Automatic positioning failed	可能1.自动定位失败 Possible 1. Automatic positioning failed	
01000	Information	Status Type	打印自动暂停 Printing automatically pauses	1.长时间跳白,返回原点保湿 White-skipping for a long time, returning to the starting point for moisturizing	
1001	Information	Status Type	打印自动暂停，缺墨 Printing automatically pauses, ink shortage	可能1.缺墨 Possible 1. Lack of ink	1.请添加墨水 2.请检查缺墨传感器是否正常 3.请检查缺墨传感器接线是否正确 1. Please add ink 2. Please check whether the ink shortage sensor is normal 3. Please check whether the ink shortage sensor wiring is correct
01002	Information	Status Type	打印自动暂停，安全瓶满 Printing automatically pauses when the safety bottle is full	可能1.安全瓶满 Possibility 1. Safety bottle is full	1.请停止供墨 2.请检查安全瓶传感器是否正常 3.请检查安全瓶传感器接线是否正确 1. Please stop ink supply 2. Please check whether the safety bottle sensor is normal 3. Please check whether the wiring of the safety bottle sensor is correct

Error code	Module	Type	Brief Description	Error Description	Recommended measures
01003	Information	Status Type	系统Information-升级成功, 请断电重启机器 System Information-Upgrade successful, please power off and restart the machine		
01004	Information	Status Type	系统Information-主板初始化成功 System Information: mainboard initialization successful		
01005	Information	Status Type	系统Information-厂家初始化成功 System Information-Manufacturer Initialization Successful		
01006	Information	Status Type	系统Information-设备连接 System Information-Device Connection		
01007	Information	Status Type	系统Information-喷车板光纤连接成功, 喷车板初始化成功 System information-the fiber optic connection of the trolley board is successful, and the trolley board is initialized successfully		
01008	Information	Status Type	系统Information-下位机初始化完成, 自动加载参数... System information-the lower computer is initialized and the parameters are automatically loaded...		

Error code	Module	Type	Brief Description	Error Description	Recommended measures
01009	Information	Status Type	系统Information-等待喷车板光纤连接信号... System Information - Waiting for the trolley board optical fiber connection signal...		
01010	Information	Status Type	系统Information-设备连接, 自动加载参数... System Information - Device connection, automatic loading of parameters...		
01011	Information	Status Type	系统Information-加载参数... System Information - Loading parameters...		
01012	Information	Status Type	系统Information-进入重置模式 System Information - Entering Reset Mode	可能1.拨码开关为ON-ON Possible 1. The DIP switch is ON-ON	1.将拨码开关还原为1-2 Reset the DIP switch to 1-2
01013	Information	Status Type	系统Information-进入调式模式 System Information-Enter Debug Mode	可能1,拨码开关为ON-2或1-ON Possible 1, the DIP switch is ON-2 or 1-ON	
01014	Information	Status Type	写Flash成功 Write Flash successfully		
01015	Information	Status Type	系统Information-读取Flash成功 System Information-Read Flash Successfully		
01016	Information	Status Type	系统Information-执行初始化动作... System Information - Executing initialization actions...		

Error code	Module	Type	Brief Description	Error Description	Recommended measures
01017	Information	Status Type	系统Information-执行初始化动作成功 System Information-Initialization action executed successfully		
01018	Information	Status Type	系统Information-按键板修改参数, 自动加载参数... System information - keypad to modify parameters, automatically load parameters...		
01019	Information	Status Type	系统初始化动作禁止执行 System initialization action is prohibited		
01020	Information	Status Type	系统Information-系统初始化完成 System Information-System initialization completed		
02000	Information	Execution Type	主板与扩展板通信异常 Communication between the mainboard and the expansion board is abnormal		
02001	Information	Execution Type	系统Information-系统初始化中... System Information-System is in initialization...		
02002	Information	Execution Type	系统Information-打印被取消 System Message-Printing Canceled		
02003	Information	Execution Type	正在写Flash... Writing Flash...		
02004	Information	Execution Type	系统Information-用户取消打印 System Information-User Canceled Printing		

Error code	Module	Type	Brief Description	Error Description	Recommended measures
2500	Information	Execution Type	非PCB文件打印 Non-PCB file printing		