



Reseller Documentation

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How to Download & Install from the SAi Cloud

Activate Your Product

1. Launch your browser.
2. Type **www.saicloud.com** in the Address Bar and press **Enter**.
3. Copy the Activation Code from your reseller's email.
4. Paste the code in the Activation Code field and click **Activate**.
5. In the Login section, click **I am new to the SAi Cloud**.
6. Complete the information fields; then click **Create Account**.
7. Read the Terms and Conditions; then click **I Accept the Terms and Conditions**.
8. Click **Activate Now**.

Download and Install Your Product

1. In the Getting Started section, click **Download Now**.
2. Click **Save File** in the Opening SAi_Software_Download.exe window.
3. In the Downloads window, double-click the **SAi_Software_Download.exe** file.
4. Click **Run** when asked, "Do you want to run this file?"
Note: The product download begins. (Download time depends on Internet speed).
Note: When the download finishes, the Installer is extracted.
5. Click **Yes** when asked, "Would you like to start the installation process now?"
6. Choose the product installation language from the dropdown list and click **OK**.
7. Follow the Install Wizard onscreen prompts to step through the installation process.
The Setup Status window appears, and the software installation begins.
When the installation completes, the Activation Code window appears.
8. Enter your product Activation Code and click **Next**.
9. Click **Finish** to close the License Success window.
10. Click **Finish** to close the InstallShield Wizard Complete window.
Note: This window may be hidden behind other open windows.

In-depth Reinstall of SAi Flexi Cloud

Backing Up Custom/Downloaded Files

1. Launch **Production Manager**.
2. Write down the name, model, and port of each of your printers and cutters.
For printers:
 - a. Double-click the printer model and select the **Color Management** tab.
 - b. Write down your current color settings.For cutters:
 - a. Double-click the cutter model and select the **Cut** tab.
 - b. Write down your current cutter settings.
3. Close SAi Flexi Cloud and Production Manager Cloud.
4. Launch Windows Explorer (or select **Start > Computer**) and navigate to the installation folder of your current SAi Flexi product (by default, C:\Program Files\SAi\SAi Production Suite).
5. Copy any custom or downloaded files from this folder.
The most common elements to save from here are in the ICCProfile and Swatch folders.
Simply copy them to any convenient location outside the SAi Production Suite (i.e., Desktop).

Uninstalling SAi Flexi Cloud

1. Close all versions of SAi Flexi Cloud.
 2. Go to **Start > Control Panel > Programs > Uninstall Programs**.
 3. Locate and select **SAi Production Suite Cloud**, right-click on it, and select **Uninstall**.
 4. Select the **Delete user files in application folder** checkbox to completely remove all product files.
 5. When the uninstall has completed, restart your computer.
- You are now ready to reinstall your SAi Cloud software.

Reinstalling SAi Flexi Cloud

1. Open your browser and enter **www.saicloud.com** in the Address Bar.
2. Log in to your Cloud account.
3. Click on **Software** at the top of the screen and select your SAi Flexi Cloud license.
4. Click **Download Now** and follow the onscreen download and installation steps.

Restoring Custom/Downloaded Files

1. Copy the swatch tables you saved prior to uninstalling SAi Flexi Cloud back into the Swatch folder.
2. Launch **Production Manager** and re-add your printers and cutters using the information saved prior to uninstalling SAi Flexi Cloud.
3. Reinstall your ICC profiles:
 - a. Double-click your printer and select the **Color Management** tab.
 - b. In the Output profile field, select **Add...**
 - c. Navigate to the location where you saved the ICC profiles.
 - d. Select the .icc files.

In-depth Reinstall of SAi PhotoPRINT Cloud

Backing Up Custom/Downloaded Files

1. Launch **SAi PhotoPRINT**.
2. Write down the name, model, and port of each of your printers and cutters.
For printers:
 - c. Double-click the printer model and select the **Color Management** tab.
 - d. Write down your current color settings.For cutters:
 - e. Double-click the cutter model and select the **Cut** tab.
 - f. Write down your current cutter settings.
3. Close SAi PhotoPRINT Editor and SAi PhotoPRINT Cloud.
4. Launch Windows Explorer (or select **Start > Computer**) and navigate to the installation folder of your current SAi PhotoPRINT product (by default, C:\Program Files\SAi\SAi Production Suite).
5. Copy any custom or downloaded files from this folder.
The most common elements to save from here are in the ICCProfile and Swatch folders.
Simply copy them to any convenient location outside the SAi Production Suite.

Uninstalling SAi PhotoPRINT Cloud

1. Close all versions of SAi PhotoPRINT Cloud.
 6. Go to **Start > Control Panel > Programs > Uninstall Programs**.
 7. Locate and select **SAi Production Suite Cloud**, right-click on it, and select **Uninstall**.
 8. Select the **Delete user files in application folder** checkbox to completely remove all product files.
 9. When the uninstall has completed, restart your computer.
- You are now ready to reinstall your SAi Cloud software.

Reinstalling SAi PhotoPRINT Cloud

1. Open your browser and enter **www.saicloud.com** in the Address Bar.
5. Log in to your Cloud account.
6. Click on **Software** at the top of the screen and select your SAi PhotoPRINT Cloud license.
7. Click **Download Now** and follow the onscreen download and installation steps.

Restoring Custom/Downloaded Files

1. Copy the swatch tables you saved prior to uninstalling SAi PhotoPRINT Cloud back into the Swatch folder.
4. Launch **SAi PhotoPRINT** and re-add your printers and cutters using the information saved prior to uninstalling SAi PhotoPRINT Cloud.
5. Reinstall your ICC profiles:
 - a. Double-click your printer and select the **Color Management** tab.
 - b. In the Output profile field, select **Add...**
 - c. Navigate to the location where you saved the ICC profiles.
 - d. Select the .icc files.

Offline Installation of SAi Cloud Software with a USB Key

Offline installation with a USB key requires downloading and activating an SAi Cloud license from a computer with Internet access. Two computers will be needed:

- One computer without Internet access to receive the downloaded SAi software.
- Another computer with Internet access to be used for product download and license activation.

	Online Computer	Offline Computer
	Activate Your Product	
1.	Launch your browser.	
2.	Type www.saicloud.com in the Address Bar and press Enter.	
3.	Copy the Activation Code from your reseller's email.	
4.	Paste the code in the Activation Code field and click Activate.	
5.	In the Login section, click I am new to the SAi Cloud.	
6.	Complete the information fields; then click Create Account.	
7.	Read the Terms and Conditions; then click I Accept the Terms and Conditions.	
8.	Click Activate Now.	
	Download and Install Your Product	
9.	In the Getting Started section, click Download Now.	
10.	Click Save File in the Opening SAi_Software_Download.exe window.	
11.	In the Downloads window, double-click the SAi_Software_Download.exe file.	
12.	Click Run when asked, "Do you want to run this file?" <i>Note: The product download begins. (Download time depends on Internet speed).</i> <i>Note: When the download finishes, the Installer is extracted.</i>	
13.	Click No when asked, "Would you like to start the installation process now?"	
14.	Copy the new SAi_Installer folder from your desktop onto a USB drive	

	Online Computer	Offline Computer
	or DVD.	
15.		Copy the SAI_Installer folder from the USB/DVD onto the computer Desktop.
16.		Open the Desktop copy of the SAI_Installer folder; double-click the Autorun.exe file.
17.		If you are asked, "Do you want to allow the following program to make changes to this computer?" [setup.exe], click Yes.
18.		Follow the Install Wizard onscreen prompts to step through the installation process. <i>Note: The SafeNet driver needs to be installed.</i> <i>The Setup Status window appears, and the software installation begins.</i> <i>When the installation completes, the Activation Code window appears.</i>
19.		Leave the Activation Code field blank; click Next. <i>The License Could not communicate with the SAI Cloud window appears, containing a Computer ID and an Import License File link.</i>
20.	Return to www.saicloud.com with the Activation Code.	
21.	Click on Software at the top of the screen and select your SAI product license.	
22.	On the Getting Started page, below Step 3, click "License Manager can't connect?"	
23.	In the Create License section, enter the Computer ID from the offline computer.	
24.	Next, enter a name of your choosing in the Computer Name field and click Create License Now. <i>The Opening License window appears.</i>	
25.	Click on Save File and click OK. <i>A copy of the license file is saved in the default Downloads folder of your computer.</i>	
26.	Navigate to the location of the downloaded license file; then copy the license file onto your USB/DVD.	
27.		Copy the license file from the USB/DVD to a convenient location on the

	Online Computer	Offline Computer
		computer.
28.		Plug the USB key into the computer. <i>The License Manager tries to activate the product software by checking the USB key.</i>
29.		In the License dialog box, select the Import License File option.
30.		Navigate to the location of the license file and double-click on it to Import it. <i>The message "License successfully imported" appears in the dialog box.</i>
31.		Click Next ; then click Finish .
	Your SAi product software is now fully licensed and ready for use.	

Simple Reinstall of SAi Flexi Cloud

This simplified procedure assumes that you, the user, know how to save and restore all of your product's settings. For more information on how to save and restore your product settings, please contact your dealer.

Uninstalling SAi Flexi Cloud

1. Close all versions of SAi Flexi Cloud.
2. Go to **Start > Control Panel > Programs > Uninstall Programs**.
3. Locate and select **SAi Production Suite Cloud**, right-click on it, and select **Uninstall**.
4. Select the **Delete user files in application folder** checkbox to completely remove all product files.
5. When the uninstall has completed, restart your computer.
You are now ready to reinstall your SAi Cloud software.

Reinstalling SAi Flexi Cloud

1. Open your browser and enter **www.saicloud.com** in the Address Bar.
2. Log in to your Cloud account.
3. Click on **Software** at the top of the screen and select your SAi Flexi Cloud license.
4. Click **Download Now** and follow the onscreen download and installation steps.

Simple Reinstall of SAi PhotoPRINT Cloud

This simplified procedure assumes that you, the user, know how to save and restore all of your product's settings. For more information on how to save and restore your product settings, please contact your dealer.

Uninstalling SAi PhotoPRINT Cloud

1. Close all versions of SAi PhotoPRINT Cloud.
2. Go to **Start > Control Panel > Programs > Uninstall Programs**.
3. Locate and select **SAi Production Suite Cloud**, right-click on it, and select **Uninstall**.
4. Select the **Delete user files in application folder** checkbox to completely remove all product files.
5. When the uninstall has completed, restart your computer.
You are now ready to reinstall your SAi Cloud software.

Reinstalling SAi PhotoPRINT Cloud

1. Open your browser and enter **www.saicloud.com** in the Address Bar.
2. Log in to your Cloud account.
3. Click on **Software** at the top of the screen and select your SAi PhotoPRINT Cloud license.
4. Click **Download Now** and follow the onscreen download and installation steps.

Upgrade from SAi Flexi 10.5.1 to SAi Flexi Cloud

Note: Existing SAi Flexi 10.5.1 customers whose SAi software requires a USB key to run will need that same key to run SAi Flexi Cloud.

Backing Up Custom/Downloaded Files

1. Launch **Production Manager**.
2. Write down the name, model, and port of each of your printers and cutters.
For printers:
 - g. Double-click the printer model and select the **Color Management** tab.
 - h. Write down your current color settings.For cutters:
 - i. Double-click the cutter model and select the **Cut** tab.
 - j. Write down your current cutter settings.
3. Close SAi Flexi Cloud and Production Manager Cloud.
4. Launch Windows Explorer (or select **Start > Computer**) and navigate to the installation folder of your current SAi Flexi product (by default, C:\Program Files\SAi\SAi Production Suite).
5. Copy any custom or downloaded files from this folder.
The most common elements to save from here are in the ICCProfile and Swatch folders.
Simply copy them to any convenient location outside the SAi Production Suite (i.e., Desktop).

Downloading and Installing SAi Flexi Cloud

1. Open your browser and enter **www.saicloud.com** in the Address Bar.
2. Log in to your Cloud account.
3. Click on **Software** at the top of the screen and select your SAi Flexi Cloud license.
4. Click **Download Now** and follow the onscreen download and installation steps.

Restoring Custom/Downloaded Files

1. Copy the swatch tables you saved prior to uninstalling SAi Flexi Cloud back into the Swatch folder.
2. Launch **Production Manager** and re-add your printers and cutters using the information saved prior to uninstalling SAi Flexi Cloud.
3. Reinstall your ICC profiles:
 - a. Double-click your printer and select the **Color Management** tab.
 - b. In the Output profile field, select **Add...**
 - c. Navigate to the location where you saved the ICC profiles.
 - d. Select the .icc files.

Upgrade from SAi PhotoPRINT 10.5.1 to SAi PhotoPRINT Cloud

Note: Existing SAi PhotoPRINT 10.5.1 customers whose SAi software requires a USB key to run will need that same key to run SAi PhotoPRINT Cloud.

Backing Up Custom/Downloaded Files

1. Launch **SAi PhotoPRINT**.
2. Write down the name, model, and port of each of your printers and cutters.
For printers:
 - k. Double-click the printer model and select the **Color Management** tab.
 - l. Write down your current color settings.For cutters:
 - m. Double-click the cutter model and select the **Cut** tab.
 - n. Write down your current cutter settings.
3. Close SAi PhotoPRINT Editor and SAi PhotoPRINT Cloud.
4. Launch Windows Explorer (or select **Start > Computer**) and navigate to the installation folder of your current SAi PhotoPRINT product (by default, C:\Program Files\SAi\SAi Production Suite).
5. Copy any custom or downloaded files from this folder.
The most common elements to save from here are in the ICCProfile and Swatch folders.
Simply copy them to any convenient location outside the SAi Production Suite (i.e., Desktop).

Downloading and Installing SAi PhotoPRINT Cloud

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Restoring Custom/Downloaded Files

1. Copy the swatch tables you saved prior to uninstalling SAi PhotoPRINT Cloud back into the Swatch folder.
2. Launch **SAi PhotoPRINT** and re-add your printers and cutters using the information saved prior to uninstalling SAi PhotoPRINT Cloud.
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 - b. In the Output profile field, select **Add...**
 - c. Navigate to the location where you saved the ICC profiles.
 - d. Select the .icc files.