

Error codes diagnostic message

;EXP_ERROR_LOAD_DRIVER

[30011]

ErrorString = Load driver failed

Solution[0] = Check the Installed program

Solution[1] = Uninstall the software and reinstall

;EXP_ERROR_GET_FUNCTION

[30012]

ErrorString = Load function interface from driver failed

Solution[0] = Check the installed program

Solution[1] = Uninstall the software and reinstall

;EXP_ERROR_GET_API_FACE

[30013]

ErrorString = Obtain function vector table failed

Solution[0] = Check the installed program

Solution[1] = Uninstall the software and reinstall

;EXP_ERROR_INIT_DEVICE

[30014]

ErrorString = Initialize the printer failed

Solution[0] = Check the printer power supply

Solution[1] = Check the USB connection between the computer and the printer

Solution[2] = Check the device board

;EXP_ERROR_FREE_DEVICE

[30015]

ErrorString = Release driver exception

Solution[0] = Check the USB connection

;-----u-----

;EXP_ERROR_USB_LOW_MODE

[30016]

ErrorString = USB communication in low transmission state alarm

Solution[0] = Check the USB connection

Solution[1] = Restart the printer

;-----

;EXP_ERROR_USB_GET_STATUS

[30017]

ErrorString = USB communication obtain device status failed

Solution[0] = Check the USB connection

Solution[1] = Restart the software

Solution[2] = Restart the printer

;-----

;EXP_ERROR_INIT_PRINTER

[30018]

ErrorString = Initialize the printer failed

Solution[0] = Check the USB connection

Solution[1] = Restart the software

Solution[2] = Restart the printer

;-----

;EXP_ERROR_MOTOR_REPOSITION

[30019]

ErrorString = Repositon abnormal
Solution[0] = Check the motor module
Solution[1] = Check the USB connection
Solution[2] = Restart the software

;EXP_ERROR_MOTOR_STOP_MOVE

[30020]

ErrorString = Stop abnormal
Solution[0] = Check the motor module
Solution[1] = Check the USB connection
Solution[2] = Restart the software

;EXP_ERROR_MOTOR_WAIT_STOP

[30021]

ErrorString = Wait stop overtime
Solution[0] = Check the motor module
Solution[1] = Check the USB connection
Solution[2] = Restart the software

; EXP_ERROR_MOTOR_GET_POSITION

[30022]

ErrorString = USB communication exceptions or optical fiber communication exceptions
Solution [0] = check whether USB or fiber connection is normal
Solution [1] = restart the device and software

;EXP_ERROR_MOTOR_GET_STATUS

[30023]

ErrorString = Obtain the motion status error

Solution[0] = Check the USB connection

Solution[1] = Restart the software

;------

;EXP_ERROR_MOTOR_START_RUN

[30024]

ErrorString = Start the specified motion abnormal

Solution[0] = Check the configuration file

Solution[1] = Check the USB connection

Solution[2] = Restart the software

;------

;EXP_ERROR_MOTOR_RUNNING

[30025]

ErrorString = Printer cannot execute next motion order when motor runs

Solution[0] = Check the configuration file

Solution[1] = Check the USB connection

Solution[2] = Restart the software

;------

; EXP_ERROR_SET_MICRO_STATUS

[30026]

ErrorString = USB communication exceptions or optical fiber communication exceptions

Solution [0] = check whether USB or fiber connection is normal

Solution [1] = restart the device and software

;------

; EXP_ERROR_GET_MICRO_STATUS

[30027]

ErrorString = USB communication exceptions or optical fiber communication exceptions

Solution [0] = check whether USB or fiber connection is normal

Solution [1] = restart the device and software

;-----

; EXP_ERROR_PRINT_THREAD_EXCEPTION

[30028]

ErrorString = printing exception

Solution [0] = check whether the configuration file matches

Solution [1] = check whether the printer is connected properly

Solution [2] = restart the device and software

;-----

; EXP_ERROR_DATA_PROCESS_THREAD_EXCEPTION

[30029]

ErrorString = printing exception

Solution [0] = check whether the configuration file matches

Solution [1] = restart the software

;-----

; EXP_ERROR_DATA_COMBINATION

[30031]

ErrorString = printing exception

Solution [0] = check whether the configuration file matches

Solution [1] = restart and software

;-----

; EXP_ERROR_COPY_DATA_HEAD_CACHE

[30032]

ErrorString = printing exception

Solution [0] = check whether the configuration file matches

Solution [1] = restart the software

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; EXP_ERROR_MOVE_LEN_OUT
[30033]
ErrorString = movement distance beyond device width, range of travel
Solution [0] = check whether the configuration file matches
Solution [1] = restart the device and software

;-----
; EXP_ERROR_INIT_PRINT_PARAM
[30034]
ErrorString = initialization printing parameter error
Solution [0] = check whether the configuration file matches
Solution [1] = check whether the software setting parameters are in normal range
Solution [2] = restart the software

;------
;EXP_ERROR_MOVE_LEN_OUT
[30033]
ErrorString = The motion distance beyond the range
Solution[0] = Shorten the motion distance
Solution[1] = Check the configuration file
Solution[2] = Check the software and the hardware version
Solution[3] = Restart the printer

;------
;EXP_ERROR_INIT_PRINT_PARAM
[30034]
ErrorString = Initialize parameter failed
Solution[0] = Check the .ini configuration file
Solution[1] = Check the software configuration parameter
Solution[2] = Restart the software

;-----

;EXP_ERROR_MAINBOARD_FIBER_RECIVERS_EXCEPTION

[30035]

ErrorString = The mainboard receive data from optical fiber exception

Solution[0] = Check the mainboard optical fiber connection

Solution[1] = Restart the printer

;-----

;EXP_ERROR_HEADBOARD_FIBER_RECIVERS_EXCEPTION

[30036]

ErrorString = The headboard receive data from optical fiber exception

Solution[0] = Check the headboard optical fiber connection

Solution[1] = Restart the printer

;-----

;EXP_ERROR_HEADBOARD_ORIGIN_LIMIT_SWITCH_IS_TRIGGERED

[30037]

ErrorString = The headboard origin limit switch be triggered

Solution[0] = Check the origin limit switch which connect with the headboard

Solution[1] = Restart the printer

;-----

;EXP_ERROR_MAINBOARD_ORIGIN_LIMIT_SWITCH_IS_TRIGGERED

[30038]

ErrorString = The mainboard origin limit switch be triggered

Solution[0] = Check the origin limit switch which connect with the mainboard

Solution[1] = Restart the printer

;-----

;EXP_ERROR_HEADBOARD_END_LIMIT_SWITCH_IS_TRIGGERED

[30039]

ErrorString = The headboard end limit switch be triggered

Solution[0] = Check the end limit switch which connect with the headboard

Solution[1] = Restart the printer

;------

;EXP_ERROR_MAINBOARD_END_LIMIT_SWITCH_IS_TRIGGERED

[30040]

ErrorString = The mainboard end limit switch be triggered

Solution[0] = Check the end limit switch which connect with the mainboard

Solution[1] = Restart the printer

;------

;EXP_ERROR_LACK_OF_DATA_BETWEEN_ONE_PASS_PRINTTING

[30041]

ErrorString = Lack of data in printing process

Solution[0] = Check the PRN file

Solution[1] = Check the board signal light

Solution[2] = Restart the software

Solution[3] = Restart the printer

;------

; EXP_ERROR_WRITE_DATA_TO_CARD

[30042]

ErrorString = writes data to the board failure

Solution [0] = check whether the printer is connected properly

Solution [1] = check whether the card signal is normal

Solution [2] = restart the device and software

;------

;EXP_ERROR_DATA_COMBIN_NOT_SUPPORT

[30043]

ErrorString = The specified data combination not be supported

Solution[0] = The current configured jet group number not be supported

Solution[1] = Reset the jet group number in configuration file

;-----

; EXP_ERROR_PRINT_PASS_DATA_COUNTS

[30044]

ErrorString = current PASS data is not printed or USB connection interrupts

Solution [0] = check the grating decoder or raster ruler

Solution [1] = check whether USB or fiber connection is normal

Solution [2] = restart the machine and software

;-----

; EXP_ERROR_PRN_COLORS

[30045]

ErrorString = the color channel number of the print file does not match

Solution [0] = check whether the number of color channels in PRN matches the number of color channels that are currently output

;-----

; EXP_ERROR_PRN_DOT_BITS

[30046]

ErrorString = the number of typing in the print file is not normal

Solution [0] = confirm whether the PRN print file is valid and the format is correct

;-----

; EXP_ERROR_FILE_READ_PASS

[30047]

ErrorString = reads the print data exception

Solution [0] = confirm whether the print file is valid and the format is correct

Solution [1] = check whether the configuration file matches

;-----

;EXP_ERROR_MACHINE_TYPE_EXCEPTION

[30048]

ErrorString = The machine model incorrect

Solution[0] = Please select the right configuration file.

;-----

;EXP_ERROR_MB_OPTICAL_EXCEPTION

[30049]

ErrorString = The mainboard optical fiber module abnormal

Solution[0] = Please contact the software provider

;-----

;EXP_ERROR_HB_OPTICAL_EXCEPTION

[30050]

ErrorString = The headboard optical fiber module abnormal

Solution[0] = Please contact the software provider

;-----

;EXP_ERROR_PRINT_CAR_OVERCOME_FIRESTART

[30051]

ErrorString = printing the start location exception

Solution [0] = check whether the gear ratio is normal or recalibrated

Solution [1] = check whether USB or fiber connection is normal

Solution [2] = check whether the X motor drive is abnormal

;-----

; EXP_ERROR_YDPILESS

[30052]

ErrorString = the precision mode or file format of the print file is not normal

Solution [0] = check whether the printing accuracy of the printed file is normal

Solution [1] = confirm whether the print file is valid and the format is correct

;-----

;EXP_ERROR_XSPEEDMORE

[30053]

ErrorString = The current car speed too fast.

Solution[0] = Please slowdown

;-----

;EXP_ERROR_CTRLPANNEL_UNCONNECTED

[30054]

ErrorString = The control panel connection error

Solution[0] = Please turnoff the machine ,reinstall the control panel and restart

;-----

;EXP_ERROR_TESTPAPER_EXCEPTION

[30055]

ErrorString = Paper width measurement error

Solution[0] = Replace the paper width measurement sensor

;-----

; EXP_ERROR_MAILSOFT_CREATE_FAILED

[30056]

ErrorString = software initializes an exception

Solution [0] = please reinstall the software

;-----

; EXP_ERROR_DONGLE_NOT_DETECTED

[30057]

ErrorString = didn't detect the encrypted dog

Solution [0] = please insert the encrypted dog and restart the software

;-----

; EXP_ERROR_DONGLE_NOT_DETECTED_AT_PRINTTING

[30058]

ErrorString = didn't detect the encrypted dog

Solution [0] = please insert the encrypted dog and restart the software

;-----

; EXP_ERROR_PRINTER_NOT_READY

[30059]

ErrorString = the device is not ready, please wait for the forward action to complete

;-----

;EXP_ERROR_DOUBLE_YMOTO_DIFFERENCE

[30060]

ErrorString = double Y motor occurred serious deviation was forced to stop

Solution[0] = restart the machine

;------

;EXP_ERROR_FIBER_CONNECTION

[30061]

ErrorString = optical fiber communication

Solution[0] = restart the machine, if the problem persists, please replace the optical fiber

;------

; EXP_ERROR_FIND_CLEAN_PARAM

[30062]

ErrorString = cannot find matching cleaning parameters

Solution [0] = please reinstall the software

;------

;EXP_ERROR_PARAM_EXCEPTION

[30063]

ErrorString = software print parameter exception, has been reset to the last print parameters

Solution[0] = previous print parameters appear abnormal, a reset to the most recent available print parameters.

;------

;EXP_ERROR_NOT_FOUND_BACKUP_PARAM

[30064]

ErrorString = Cannot find backup print parameters

Solution[0] = Please contact the software provider

;EXP_ERROR_WHITE_INK_NOT_OF_ENABLESTARTPOS

[30065]

ErrorString =

;EXP_ERROR_WAVE_SET_ERROR

[30066]

ErrorString = waveform parameter error

Solution[0] = please reinstall the software

;EXP_ERROR_READPASS_MAPVIEW

[30067]

ErrorString = reads the print data exception

Solution [0] = confirm whether the print file is valid and the format is correct

Solution [1] = check whether the configuration file matches

;EXP_ERROR_READPASS_FILL

[30068]

ErrorString = reads the print data exception

Solution [0] = confirm whether the print file is valid and the format is correct

Solution [1] = check whether the configuration file matches

;-----

; EXP_ERROR_READPASS_OPENFILE

[30069]

ErrorString = reads the print data exception

Solution [0] = confirm whether the print file is valid and the format is correct

Solution [1] = check whether the configuration file matches

;-----

; EXP_ERROR_READPASS_CREATE_MAPVIEW

[30070]

ErrorString = reads the print data exception

Solution [0] = confirm whether the print file is valid and the format is correct

Solution [1] = check whether the configuration file matches

;-----

;EXP_ERROR_PASS_AND_DPI_MISMATCH

[30071]

ErrorString = The current accuracy of pass mode is not supported

Solution[0] = Please contact the software provider

;-----

; EXP_ERROR_FUCTION_IN_PARAM

[30120]

ErrorString = motor motion abnormality

Solution [0] = check whether the configuration file matches

Solution [1] = restart the software

;-----

; EXP_ERROR_PRINT_LENGTH

[30121]

ErrorString = printing width exceeds the width of the device

Solution [0] = change the horizontal white edge position or reduce the print size

;-----

; EXP_ERROR_ALLOC_MEMORY

[30122]

ErrorString = printing exception

Solution [0] = check whether the PRN file to print is normal

Solution [1] = check whether the configuration file matches

;-----

; EXP_ERROR_OPEN_PRN_HEAD

[30123]

ErrorString = load printing file parameter exceptions

Solution [0] = check whether the file is normal and the file format is correct.

Solution [1] = check whether the configuration file matches

;-----

; EXP_ERROR_PRINT_Y_LENGTH

[30124]

ErrorString = printing length exceeds device width

Solution [0] = change the horizontal white edge position or reduce the print size

;-----

;EXP_ERROR_PHOTO_TO_OUT

[30125]

ErrorString = print out of the edge of the paper

Solution[0] = check output image print width

;-----

;EXP_ERROR_PAPER_OUT

[30126]

ErrorString = not detected in the paper

Solution[0] = check whether the printer is missing paper, please re - paper

;-----

; EXP_ERROR_GET_VERSION_PARAM

[30127]

ErrorString = read the configuration parameter failed

Solution [0] = please reinstall the software

;-----

;EXP_ERROR_TO_LOAD_PARAM

[30128]

ErrorString = read configuration parameters failed

Solution[0] = please reinstall the software

;-----

; EXP_ERROR_ZMOTO_MONITOR_THREAD

[30129]

ErrorString = USB communication exceptions or optical fiber communication exceptions

Solution [0] = check whether USB or fiber connection is normal

Solution [1] = restart the device and software

;-----

; EXP_ERROR_KEEPWET_THREAD

[30130]

ErrorString = USB communication exceptions or optical fiber communication exceptions

Solution [0] = check whether USB or fiber connection is normal

Solution [1] = restart the device and software

;-----

; EXP_ERROR_TO_LOAD_VOLTAGE_PARAM

[30131]

ErrorString = failed to read the voltage configuration parameter

Solution [0] = please restart the software or contact the supplier

;-----

;EXP_ERROR_TO_LOAD_PRINT_WAVE_PARAM

[30132]

ErrorString = Read the print waveform configuration parameter failure!

Solution[0] = Restart the software or Please contact the software provider

;-----

;EXP_ERROR_DONGLE_NOT_ENOUGH_TIME

[30133]

ErrorString = installment time is less than a week!

Solution[0] = please contact the supplier

;-----

;EXP_ERROR_MISSING_PAPER

[30134]

ErrorString = prompt to replace the material!

Solution[0] = please replace the material

;-----

;EXP_ERROR_X_RASTER_ERROR

[30135]

ErrorString = detect abnormal grating!

Solution[0] = check whether the grating encoder is normal or not.

;-----

;EXP_ERROR_VERSION_PARAM_RANGE

;EXP_ERROR_SAVE_PARAM_EXCEPTION

[30136]

ErrorString = Software save print parameter exception!

Solution[0] = Please contact the software provider

;

;EXP_ERROR_SH_ID_DO_NOT_MATCH

[30137]

ErrorString = Software board manufacturers information does not match!

Solution[0] = Please contact the software provider

;

;EXP_ERROR_CHECK_PLATFORM_LIMIT

[30138]

ErrorString = detection of the lifting platform of the limit signal!

Solution[0] = please confirm that the lifting platform limit switch is normal, and the printer

;

;EXP_ERROR_DECRY_PRINT_INIT

[30501]

ErrorString = Failed to initialize the decryption parameter!

Solution[0] = Restart the software or Please contact the software provider

;

;EXP_ERROR_DECRY_DATA_PREPARE_GET_POS

[30502]

ErrorString = Encryption nozzle decryption data pretreatment coordinate acquisition failure!

Solution[0] = Restart the software or Please contact the software provider

;

;EXP_ERROR_DECRY_DATA_PREPARE_GET_DATA

[30503]

ErrorString = Encryption nozzle decryption data pre process data acquisition failure!

Solution[0] = Restart the software or Please contact the software provider

;EXP_ERROR_DECRY_DATA_PREPARE_READPASS

[30504]

ErrorString = Encryption nozzle decryption data preprocessing original data read failure!

Solution[0] = Restart the software or Please contact the software provider

;EXP_ERROR_DECRY_DATA_PROC

[30505]

ErrorString = encryption Piezoelectric nozzle Decrypt the data failure!

Solution[0] = Restart the software or Please contact the software provider

;EXP_ERROR_DECRY_MODE

[30506]

ErrorString =Failed to initialize the decryption mode (accuracy, PASS mode is not correct.

;EXP_ERROR_ZMOTO_MONITOR_THREAD

[31000]

ErrorString = Communication is normal

; EXP_ERROR_NT_RECEIVE_DATA_FAILED

[31005]

ErrorString = remote task receiving interrupt

Solution [0] = check whether the RIP software data is sent normally.

Solution [1] = check whether network communication is normal

;-----

; EXP_ERROR_NT_CLIENT_CLOSE_CONNECTION

[31006]

ErrorString = remote task receiving interrupt

Solution [0] = check whether the RIP software data is sent normally.

Solution [1] = check whether network communication is normal

;-----

; EXP_ERROR_NT_CREATE_FILE_FAILED

[31007]

ErrorString = cache remote data failure

Solution [0] = verify that the storage space in the software directory is sufficient

;-----

; EXP_ERROR_NT_WRITE_FILE_FAILED

[31008]

ErrorString = cache remote data failure

Solution [0] = verify that the storage space in the software directory is sufficient

;-----

; EXP_ERROR_NT_NETWORK_EXCETIPN

[31009]

ErrorString = remote task receiving interrupt

Solution [0] = check whether the RIP software data is sent normally.

Solution [1] = check whether network communication is normal

;-----

; EXP_ERROR_NT_DATA_RECEIVE_FORMAT_ERROR

[31010]

ErrorString = remote task receiving interrupt

Solution [0] = check whether the RIP software data is sent normally.

Solution [1] = check whether network communication is normal

;-----

; EXP_ERROR_NT_WSANOTINITIALISED

[31011]

ErrorString = remote task receiving interrupt

Solution [0] = please check whether the RIP software data is normal.

;-----

; EXP_ERROR_NT_WSAENETDOWN

[31012]

ErrorString = remote task receiving interrupt

Solution [0] = please check whether the RIP software data is normal.

;-----

; EXP_ERROR_NT_WSAENOTCONN

[31013]

ErrorString = remote task receiving interrupt

Solution [0] = check whether the RIP software data is sent normally.

Solution [1] = check whether network communication is normal

;-----

; EXP_ERROR_NT_WSAEINTR

[31014]

ErrorString = remote task receiving interrupt

Solution [0] = check whether the RIP software data is sent normally.

Solution [1] = check whether network communication is normal

;-----

; EXP_ERROR_NT_WSAEINPROGRESS

[31015]

ErrorString = remote task receiving interrupt

Solution [0] = check whether the RIP software data is sent normally.

Solution [1] = check whether network communication is normal

;-----

; EXP_ERROR_NT_WSAENOTSOCK

[31016]

ErrorString = remote task receiving interrupt

Solution [0] = check whether the RIP software data is sent normally.

Solution [1] = check whether network communication is normal

;-----

; EXP_ERROR_NT_WSAEOPNOTSUPP

[31017]

ErrorString = remote task receiving interrupt

Solution [0] = check whether the RIP software data is sent normally.

Solution [1] = check whether network communication is normal

;-----

; EXP_ERROR_NT_WSAESHUTDOWN

[31018]

ErrorString = remote task receiving interrupt

Solution [0] = check whether the RIP software data is sent normally.

Solution [1] = check whether network communication is normal

;-----

; EXP_ERROR_NT_WSAEWOULDBLOCK

[31019]

ErrorString = remote task receiving interrupt

Solution [0] = check whether the RIP software data is sent normally.

Solution [1] = check whether network communication is normal

;-----

; EXP_ERROR_NT_WSAEMSGSIZE

[31020]

ErrorString = remote task receiving interrupt

Solution [0] = check whether the RIP software data is sent normally.

Solution [1] = check whether network communication is normal

;-----

; EXP_ERROR_NT_WSAEINVAL

[31021]

ErrorString = remote task receiving interrupt

Solution [0] = check whether the RIP software data is sent normally.

Solution [1] = check whether network communication is normal

;-----

; EXP_ERROR_NT_WSAECONNABORTED

[31022]

ErrorString = remote task receiving interrupt

Solution [0] = check whether the RIP software data is sent normally.

Solution [1] = check whether network communication is normal

;-----

EXP_ERROR_NT_WSAECONNRESET

[31023]

ErrorString = remote task receiving interrupt

Solution [0] = check whether the RIP software data is sent normally.

Solution [1] = check whether network communication is normal

;PASS_ERROR_MAINBOARD_FIBER_RECIVERS_EXCEPTION

[33001]

ErrorString = The mainboard receive data from optical fiber exception

Solution[0] =

;-----

;PASS_ERROR_HEADBOARD_FIBER_RECIVERS_EXCEPTION

[33002]

ErrorString = The headboard receive data from optical fiber exception

Solution[0] =

;-----

;PASS_ERROR_LACK_OF_DATA_BETWEEN_ONE_PASS_PRINTTING

[33003]

ErrorString = Lack of data in printing process

Solution[0] =

;-----

;PASS_ERROR_HEADBOARD_LEFT_LIMIT_SWITCH_IS_TRIGGERED

[33004]

ErrorString = The headboard origin limit switch be triggered

Solution[0] =

;-----

;PASS_ERROR_MAINBOARD_LEFT_LIMIT_SWITCH_IS_TRIGGERED

[33005]

ErrorString = The mainboard origin limit switch be triggered

Solution[0] =

;PASS_ERROR_HEADBOARD_RIGHT_LIMIT_SWITCH_IS_TRIGGERED

[33006]

ErrorString = The headboard end limit switch be triggered

Solution[0] =

;PASS_ERROR_MAINBOARD_RIGHT_LIMIT_SWITCH_IS_TRIGGERED

[33007]

ErrorString = The mainboard end limit switch be triggered

Solution[0] =

PASS_ERROR_HEADBOARD_EMITTING_IS_NOT_ENOUGH

[33008]

ErrorString = 1Pass print error

Solution[0] =

;EXP_ERROR_SYSTEM

[39000]

ErrorString = Unauthorized access to the memory ,or data flow exception

Solution[0] = Check the configuration file

Solution[1] = Check the USB connection

Solution[2] = Restart the software

Solution[3] = Restart the printer

;错误代码对应的错误信息及解决方案

;EXP_ERROR_LOAD_DRIVER

[30011]

ErrorString = 载入驱动文件失败

Solution[0] = 检查安装程序是否完整

Solution[1] = 卸载软件,重新安装

;EXP_ERROR_GET_FUNCTION

[30012]

ErrorString = 从驱动文件载入功能函数接口失败

Solution[0] = 检查安装程序是否完整

Solution[1] = 卸载软件,重新安装

;EXP_ERROR_GET_API_FACE

[30013]

ErrorString = 提取函数向量表失败

Solution[0] = 检查安装程序是否完整

Solution[1] = 卸载软件,重新安装

;EXP_ERROR_INIT_DEVICE

[30014]

ErrorString = 初始化打印机失败

Solution[0] = 检查打印设备是否上电

Solution[1] = 检查电脑主机与打印设备的 USB 连接是否正常

Solution[2] = 检查打印设备板卡是否正常

;EXP_ERROR_FREE_DEVICE

[30015]

ErrorString = 释放驱动异常

Solution[0] = 检查打印机是否连接正常

;EXP_ERROR_USB_LOW_MODE

[30016]

ErrorString = USB 通信低速传输状态报警

Solution[0] = 检查 USB 连接线是否正常

Solution[1] = 重新启动硬件

;EXP_ERROR_USB_GET_STATUS

[30017]

ErrorString = USB 通信获取打印机状态失败

Solution[0] = 检查打印机是否连接正常

Solution[1] = 重新启动软件

Solution[2] = 重新启动硬件

;EXP_ERROR_INIT_PRINTER

[30018]

ErrorString = 初始化打印机异常

Solution[0] = 检查打印机是否连接正常

Solution[1] = 重新启动软件

Solution[2] = 重新启动硬件

;EXP_ERROR_MOTOR_REPOSITION

[30019]

ErrorString = 复位运动异常
Solution[0] = 检查电机模块是否正常
Solution[1] = 检查打印机是否连接正常
Solution[2] = 重新启动软件

;-----

;EXP_ERROR_MOTOR_STOP_MOVE

[30020]

ErrorString = 停止运动异常
Solution[0] = 检查电机模块是否正常
Solution[1] = 检查打印机是否连接正常
Solution[2] = 重新启动软件

;-----

;EXP_ERROR_MOTOR_WAIT_STOP

[30021]

ErrorString = 等待停止运动超时
Solution[0] = 检查电机模块是否正常
Solution[1] = 检查打印机是否连接正常
Solution[2] = 重新启动软件

;-----

;EXP_ERROR_MOTOR_GET_POSITION

[30022]

ErrorString = USB 通讯异常或光纤通讯异常
Solution[0] = 检查 USB 或光纤连接是否正常
Solution[1] = 重新启动设备和软件

;-----

;EXP_ERROR_MOTOR_GET_STATUS

[30023]

ErrorString = 获取运动状态异常
Solution[0] = 检查打印机是否连接正常
Solution[1] = 重新启动软件

;EXP_ERROR_MOTOR_START_RUN
[30024]
ErrorString = 启动指定方式运动异常
Solution[0] = 检查配置文件是否匹配
Solution[1] = 检查打印机是否连接正常
Solution[2] = 重新启动软件

;EXP_ERROR_MOTOR_RUNING
[30025]
ErrorString = 马达运动中，无法执行下一个运动动作
Solution[0] = 检查配置文件是否匹配
Solution[1] = 检查打印机是否连接正常
Solution[2] = 重新启动软件

;EXP_ERROR_SET_MICRO_STATUS
[30026]
ErrorString = USB 通讯异常或光纤通讯异常
Solution[0] = 检查 USB 或光纤连接是否正常
Solution[1] = 重新启动设备和软件

;EXP_ERROR_GET_MICRO_STATUS
[30027]
ErrorString = USB 通讯异常或光纤通讯异常

Solution[0] = 检查 USB 或光纤连接是否正常

Solution[1] = 重新启动设备和软件

;------

;EXP_ERROR_PRINT_THREAD_EXCEPTION

[30028]

ErrorString = 打印异常

Solution[0] = 检查配置文件是否匹配

Solution[1] = 检查打印机是否连接正常

Solution[2] = 重新启动设备和软件

;------

;EXP_ERROR_DATA_PROCESS_THREAD_EXCEPTION

[30029]

ErrorString = 打印异常

Solution[0] = 检查配置文件是否匹配

Solution[1] = 重新启动软件

;------

;EXP_ERROR_DATA_COMBINATION

[30031]

ErrorString = 打印异常

Solution[0] = 检查配置文件是否匹配

Solution[1] = 重新启动和软件

;------

;EXP_ERROR_COPY_DATA_HEAD_CACHE

[30032]

ErrorString = 打印异常

Solution[0] = 检查配置文件是否匹配

Solution[1] = 重新启动软件

;-----

;EXP_ERROR_MOVE_LEN_OUT

[30033]

ErrorString = 运动距离超出设备幅宽,行程范围

Solution[0] = 检查配置文件是否匹配

Solution[1] = 重新启动设备和软件

;-----

;EXP_ERROR_INIT_PRINT_PARAM

[30034]

ErrorString = 初始化打印参数错误

Solution[0] = 检查配置文件是否匹配

Solution[1] = 检查软件设置参数是否在正常范围

Solution[2] = 重新启动软件

;-----

;EXP_ERROR_MAINBOARD_FIBER_RECIVERS_EXCEPTION

[30035]

ErrorString = 主板光纤接收异常

Solution[0] = 确认主板光纤接口已插好

Solution[1] = 重新启动硬件

;-----

;EXP_ERROR_HEADBOARD_FIBER_RECIVERS_EXCEPTION

[30036]

ErrorString = 喷车板光纤接收异常

Solution[0] = 确认喷车板光纤接口已插好

Solution[1] = 重新启动硬件

;-----

;EXP_ERROR_HEADBOARD_ORIGIN_LIMIT_SWITCH_IS_TRIGGERED

[30037]

ErrorString = 喷车板原点限位信号被触发

Solution[0] = 检查与喷车板连接的原点限位开关是否正常

Solution[1] = 重新启动硬件

;-----

;EXP_ERROR_MAINBOARD_ORIGIN_LIMIT_SWITCH_IS_TRIGGERED

[30038]

ErrorString = 主板原点限位信号被触发

Solution[0] = 检查与主板连接的原点限位开关是否正常

Solution[1] = 重新启动硬件

;-----

;EXP_ERROR_HEADBOARD_END_LIMIT_SWITCH_IS_TRIGGERED

[30039]

ErrorString = 喷车板终点限位被触发

Solution[0] = 检查与喷车板连接的终点限位开关是否正常

Solution[1] = 重新启动硬件

;-----

;EXP_ERROR_MAINBOARD_END_LIMIT_SWITCH_IS_TRIGGERED

[30040]

ErrorString = 主板终点限位信号被触发

Solution[0] = 检查与主板连接的终点限位开关是否正常

Solution[1] = 重新启动硬件

;-----

;EXP_ERROR_LACK_OF_DATA_BETWEEN_ONE_PASS_PRINTTING

[30041]

ErrorString = 打印途中发生缺数据情况

Solution[0] = 检查打印 PRN 文件是否正常

Solution[1] = 检查板卡信号灯是否正常

Solution[2] = 重新启动软件

Solution[3] = 重新启动硬件

;------

;EXP_ERROR_WRITE_DATA_TO_CARD

[30042]

ErrorString = 写入数据到板卡失败

Solution[0] = 检查打印机是否连接正常

Solution[1] = 检查板卡信号灯是否正常

Solution[2] = 重新启动设备和软件

;------

;EXP_ERROR_DATA_COMBIN_NOT_SUPPORT

[30043]

ErrorString = 不支持指定的数据组合方式

Solution[0] = 暂时不支持当前设置的喷头组数

Solution[1] = 重新设置配置文件中的喷头组数值

;------

;EXP_ERROR_PRINT_PASS_DATA_COUNTS

[30044]

ErrorString = 当前 PASS 数据没有打印完毕或 USB 连接中断

Solution[0] = 检查光栅解码器或光栅尺是否正常

Solution[1] = 检查 USB 或光纤连接是否正常

Solution[2] = 重启机器和软件

;------

;EXP_ERROR_PRN_COLORS

[30045]

ErrorString = 打印文件的颜色通道数不匹配

Solution[0] = 检查 PRN 的颜色通道数量是否和当前实际能输出的颜色通道数量相匹配

;-----

;EXP_ERROR_PRN_DOT_BITS

[30046]

ErrorString = 打印文件的打点位数不正常

Solution[0] = 确认 PRN 打印文件是否有效,格式是否正确

;-----

;EXP_ERROR_FILE_READ_PASS

[30047]

ErrorString = 读取打印数据异常

Solution[0] = 确认打印文件是否有效,格式是否正确

Solution[1] = 检查配置文件是否匹配

;-----

;EXP_ERROR_MACHINE_TYPE_EXCEPTION

[30048]

ErrorString = 机型不正确

Solution[0] = 请选择正确的配置文件

;-----

;EXP_ERROR_MB_OPTICAL_EXCEPTION

[30049]

ErrorString = 主板光纤模块异常

Solution[0] = 请与软件提供商联系

;-----

;EXP_ERROR_HB_OPTICAL_EXCEPTION

[30050]

ErrorString = 喷车板光纤模块异常

Solution[0] = 请与软件提供商联系

;-----

;EXP_ERROR_PRINT_CAR_OVERCOME_FIRESTART

[30051]

ErrorString = 打印起始位置异常

Solution[0] = 检查齿轮比是否正常或者重新校准

Solution[1] = 检查 USB 或光纤连接是否正常

Solution[2] = 检查 X 马达驱动器是否异常

;-----

;EXP_ERROR_YDPILESS

[30052]

ErrorString = 打印文件的精度模式或文件格式不正常

Solution[0] = 检查打印文件的打印精度是否正常

Solution[1] = 确认打印文件是否有效,格式是否正确

;-----

;EXP_ERROR_XSPEEDMORE

[30053]

ErrorString = 当前打印速度过快

;------

;EXP_ERROR_CTRLPANNEL_UNCONNECTED

[30054]

ErrorString = 控制面板连接异常

Solution[0] = 检查控制面板和主板之间的接线是否正确

Solution[1] = 正确接线后, 需要重启软件

;------

;EXP_ERROR_TESTPAPER_EXCEPTION

[30055]

ErrorString = 测纸过程中出现异常

Solution[0] = 检查测纸传感器是否连接正常

Solution[1] = 更换测纸传感器

;------

;EXP_ERROR_MAILSOFT_CREATE_FAILED

[30056]

ErrorString = 软件初始化异常

Solution[0] = 请重新安装软件

;------

;EXP_ERROR_DONGLE_NOT_DETECTED

[30057]

ErrorString = 没有检测到加密狗

Solution[0] = 请重新插入加密狗并重启软件

;------
;EXP_ERROR_DONGLE_NOT_DETECTED_AT_PRINTTING
[30058]

ErrorString = 没有检测到加密狗

Solution[0] = 请重新插入加密狗并重启软件

;------
;EXP_ERROR_PRINTER_NOT_READY
[30059]

ErrorString = 设备未就绪,请等待前置动作完成

;------
;EXP_ERROR_DOUBLE_YMOTO_DIFFERENCE
[30060]

ErrorString = 双 Y 马达发生严重偏差被强制停止

Solution[0] = 重启机器

;------
;EXP_ERROR_FIBER_CONNECTION
[30061]

ErrorString = 光纤通讯异常

Solution[0] = 重启机器,若问题依然存在,请更换光纤

;-----

;EXP_ERROR_FIND_CLEAN_PARAM

[30062]

ErrorString = 无法找到匹配的清洗参数

Solution[0] = 请重新安装软件

;-----

;EXP_ERROR_PARAM_EXCEPTION

[30063]

ErrorString = 软件打印参数异常,已经重置成最近一次打印参数

Solution[0] = 之前的打印参数出现异常,一重置为最近一次可用打印参数.无需处理

;-----

;EXP_ERROR_NOT_FOUND_BACKUP_PARAM

[30064]

ErrorString = 找不到备份打印参数

Solution[0] = 请找代理商及供应商

;-----

;EXP_ERROR_WHITE_INK_NOT_OF_ENABLESTARTPOS

[30065]

ErrorString =

;-----

;EXP_ERROR_WAVE_SET_ERROR

[30066]

ErrorString = 波形参数错误

Solution[0] = 请重新安装软件

;-----

;EXP_ERROR_READPASS_MAPVIEW

[30067]

ErrorString = 读取打印数据异常

Solution[0] = 确认打印文件是否有效,格式是否正确

Solution[1] = 检查配置文件是否匹配

;-----

;EXP_ERROR_READPASS_FILL

[30068]

ErrorString = 读取打印数据异常

Solution[0] = 确认打印文件是否有效,格式是否正确

Solution[1] = 检查配置文件是否匹配

;-----

;EXP_ERROR_READPASS_OPENFILE

[30069]

ErrorString = 读取打印数据异常

Solution[0] = 确认打印文件是否有效,格式是否正确

Solution[1] = 检查配置文件是否匹配

;-----

;EXP_ERROR_READPASS_CREATE_MAPVIEW

[30070]

ErrorString = 读取打印数据异常

Solution[0] = 确认打印文件是否有效,格式是否正确

Solution[1] = 检查配置文件是否匹配

;------

;EXP_ERROR_PASS_AND_DPI_MISMATCH

[30071]

ErrorString = 不支持当前的精度 pass 模式

Solution[0] = 请联系供应商

;------

;EXP_ERROR_FUCTION_IN_PARAM

[30120]

ErrorString = 马达运动异常

Solution[0] = 检查配置文件是否匹配

Solution[1] = 重新启动软件

;------

;EXP_ERROR_PRINT_LENGTH

[30121]

ErrorString = 打印宽度超过设备幅宽

Solution[0] = 更改横向白边位置或者缩小打印尺寸

;------

;EXP_ERROR_ALLOC_MEMORY

[30122]

ErrorString = 打印异常

Solution[0] = 检查要打印的 PRN 文件是否正常

Solution[1] = 检查配置文件是否匹配

;-----

;EXP_ERROR_OPEN_PRN_HEAD

[30123]

ErrorString = 加载打印文件参数异常

Solution[0] = 检查要打印文件是否正常,文件格式是否正确.

Solution[1] = 检查配置文件是否匹配

;-----

;EXP_ERROR_PRINT_Y_LENGTH

[30124]

ErrorString = 打印长度超过设备幅宽

Solution[0] = 更改横向白边位置或者缩小打印尺寸

;-----

;EXP_ERROR_PHOTO_TO_OUT

[30125]

ErrorString = 打印超出纸边界边

Solution[0] = 检查输出图像打印宽度

;-----

;EXP_ERROR_PAPER_OUT

[30126]

ErrorString = 未检测到纸张

Solution[0] = 检查打印机是否缺纸,请重新上纸

;-----

;EXP_ERROR_GET_VERSION_PARAM

[30127]

ErrorString = 读取配置参数失败

Solution[0] = 请重新安装软件

;------

;EXP_ERROR_TO_LOAD_PARAM

[30128]

ErrorString = 读取配置参数失败

Solution[0] = 请重新安装软件

;------

;EXP_ERROR_ZMOTO_MONITOR_THREAD

[30129]

ErrorString = USB 通讯异常或光纤通讯异常

Solution[0] = 检查 USB 或光纤连接是否正常

Solution[1] = 重新启动设备和软件

;------

;EXP_ERROR_KEEPWET_THREAD

[30130]

ErrorString = USB 通讯异常或光纤通讯异常

Solution[0] = 检查 USB 或光纤连接是否正常

Solution[1] = 重新启动设备和软件

;------

;EXP_ERROR_TO_LOAD_VOLTAGE_PARAM

[30131]

ErrorString = 读取电压配置参数失败

Solution[0] = 请重启软件或联系供应商

;-----

;EXP_ERROR_TO_LOAD_PRINT_WAVE_PARAM

[30132]

ErrorString = 读取喷打波形配置参数失败!

Solution[0] = 请重启软件或联系供应商

;-----

;EXP_ERROR_DONGLE_NOT_ENOUGH_TIME

[30133]

ErrorString = 分期付款时间不足一个星期!

Solution[0] = 请联系供应商

;-----

;EXP_ERROR_MISSING_PAPER

[30134]

ErrorString = 提示更换材料!

Solution[0] = 请更换材料

;-----

;EXP_ERROR_X_RASTER_ERROR

[30135]

ErrorString = 检测光栅异常!

Solution[0] = 检查光栅解码器跟光栅尺是否正常

;-----

;EXP_ERROR_SAVE_PARAM_EXCEPTION

[30136]

ErrorString = 软件保存打印参数异常!

Solution[0] = 请联系供应商

;-----

;EXP_ERROR_SH_ID_DO_NOT_MATCH

[30137]

ErrorString = 软件板卡厂家信息不匹配!

Solution[0] = 请联系供应商

;EXP_ERROR_CHECK_PLATFORM_LIMIT

[30138]

ErrorString = 检测不到升降平台的限位信号!

Solution[0] = 请确认升降平台限位开关是否正常,并重启打印机

;EXP_ERROR_DECRY_PRINT_INIT

[30501]

ErrorString = 初始化解密参数失败!

Solution[0] = 请重启软件或联系供应商

;EXP_ERROR_DECRY_DATA_PREPARE_GET_POS

[30502]

ErrorString = 加密喷头解密数据预处理坐标获取失败!

Solution[0] = 请重启软件或联系供应商

;EXP_ERROR_DECRY_DATA_PREPARE_GET_DATA

[30503]

ErrorString = 加密喷头解密数据预处理数据获取失败!

Solution[0] = 请重启软件或联系供应商

;EXP_ERROR_DECRY_DATA_PREPARE_READPASS

[30504]

ErrorString = 加密喷头解密数据预处理原始数据读取失败!

Solution[0] = 请重启软件或联系供应商

;EXP_ERROR_DECRY_DATA_PROC

[30505]

ErrorString = 加密喷头解密数据失败!

Solution[0] = 请重启软件或联系供应商

;EXP_ERROR_DECRY_MODE

[30506]

ErrorString = 加密喷头初始化解密模式失败(精度,PASS 模式不正确

;EXP_ERROR_NT_SUCCESS

[31001]

ErrorString = 初始化网络服务器失败

Solution[0] = 请重启软件或联系供应商

;EXP_ERROR_NT_INVALID_SOCKET

[31002]

ErrorString = 网络服务器失效

Solution[0] = 请重启软件或联系供应商

;EXP_ERROR_NT_BIND_FAILED

[31003]

ErrorString = 网络服务器绑定失败

Solution[0] = 请重启软件或联系供应商

;EXP_ERROR_NT_LISTEN_START_FAILED

[31004]

ErrorString = 网络监听端口失败

Solution[0] = 可能端口已被占用或请重启软件

;EXP_ERROR_NT_RECEIVE_DATA_FAILED

[31005]

ErrorString = 远程任务接收中断

Solution[0] = 检查 RIP 软件数据发送是否正常.

Solution[1] = 检查网络通信是否正常

;EXP_ERROR_NT_CLIENT_CLOSE_CONNECTION

[31006]

ErrorString = 远程任务接收中断

Solution[0] = 检查 RIP 软件数据发送是否正常.

Solution[1] = 检查网络通信是否正常

;EXP_ERROR_NT_CREATE_FILE_FAILED

[31007]

ErrorString = 缓存远程数据失败

Solution[0] = 确认软件目录下存储空间是否足够

;EXP_ERROR_NT_WRITE_FILE_FAILED

[31008]

ErrorString = 缓存远程数据失败

Solution[0] = 确认软件目录下存储空间是否足够

;EXP_ERROR_NT_NETWORK_EXCETIPN

[31009]

ErrorString = 远程任务接收中断

Solution[0] = 检查 RIP 软件数据发送是否正常.

Solution[1] = 检查网络通信是否正常

;EXP_ERROR_NT_DATA_RECEIVE_FORMAT_ERROR

[31010]

ErrorString = 远程任务接收中断

Solution[0] = 检查 RIP 软件数据发送是否正常.

Solution[1] = 检查网络通信是否正常

;EXP_ERROR_NT_WSANOTINITIALISED

[31011]

ErrorString = 远程任务接收中断

Solution[0] = 请检查 RIP 软件数据发送是否正常.

;EXP_ERROR_NT_WSAENETDOWN

[31012]

ErrorString = 远程任务接收中断

Solution[0] = 请检查 RIP 软件数据发送是否正常.

;-----

;EXP_ERROR_NT_WSAENOTCONN

[31013]

ErrorString = 远程任务接收中断

Solution[0] = 检查 RIP 软件数据发送是否正常.

Solution[1] = 检查网络通信是否正常

;-----

;EXP_ERROR_NT_WSAEINTR

[31014]

ErrorString = 远程任务接收中断

Solution[0] = 检查 RIP 软件数据发送是否正常.

Solution[1] = 检查网络通信是否正常

;-----

;EXP_ERROR_NT_WSAEINPROGRESS

[31015]

ErrorString = 远程任务接收中断

Solution[0] = 检查 RIP 软件数据发送是否正常.

Solution[1] = 检查网络通信是否正常

;-----

;EXP_ERROR_NT_WSAENOTSOCK

[31016]

ErrorString = 远程任务接收中断

Solution[0] = 检查 RIP 软件数据发送是否正常.

Solution[1] = 检查网络通信是否正常

;-----

;EXP_ERROR_NT_WSAEOPNOTSUPP

[31017]

ErrorString = 远程任务接收中断

Solution[0] = 检查 RIP 软件数据发送是否正常.

Solution[1] = 检查网络通信是否正常

;

;EXP_ERROR_NT_WSAESHUTDOWN

[31018]

ErrorString = 远程任务接收中断

Solution[0] = 检查 RIP 软件数据发送是否正常.

Solution[1] = 检查网络通信是否正常

;

;EXP_ERROR_NT_WSAEWOULDBLOCK

[31019]

ErrorString = 远程任务接收中断

Solution[0] = 检查 RIP 软件数据发送是否正常.

Solution[1] = 检查网络通信是否正常

;

;EXP_ERROR_NT_WSAEMSGSIZE

[31020]

ErrorString = 远程任务接收中断

Solution[0] = 检查 RIP 软件数据发送是否正常.

Solution[1] = 检查网络通信是否正常

;

;EXP_ERROR_NT_WSAEINVAL

[31021]

ErrorString = 远程任务接收中断
Solution[0] = 检查 RIP 软件数据发送是否正常.
Solution[1] = 检查网络通信是否正常

;------

;EXP_ERROR_NT_WSAECONNABORTED
[31022]

ErrorString = 远程任务接收中断
Solution[0] = 检查 RIP 软件数据发送是否正常.
Solution[1] = 检查网络通信是否正常

;------

EXP_ERROR_NT_WSAECONNRESET
[31023]

ErrorString = 远程任务接收中断
Solution[0] = 检查 RIP 软件数据发送是否正常.
Solution[1] = 检查网络通信是否正常

;------

;PASS_ERROR_MAINBOARD_FIBER_RECIVERS_EXCEPTION
[33001]

ErrorString = 主板光纤接收异常
Solution[0] = 检查光纤线与主板光纤接口连接是否正常, 是否松动

;------

;PASS_ERROR_HEADBOARD_FIBER_RECIVERS_EXCEPTION
[33002]

ErrorString = 喷车板光纤接收异常
Solution[0] = 检查光纤线与喷车板光纤接口连接是否正常, 是否松动

;------

;PASS_ERROR_LACK_OF_DATA_BETWEEN_ONE_PASS_PRINTTING

[33003]

ErrorString = 打印途中发生缺数据情况

Solution[0] =

;PASS_ERROR_HEADBOARD_LEFT_LIMIT_SWITCH_IS_TRIGGERED

[33004]

ErrorString = 喷车板原点限位信号被触发

Solution[0] = 检查小车是否越过了原点限位器导致报错，并重启机器

;PASS_ERROR_MAINBOARD_LEFT_LIMIT_SWITCH_IS_TRIGGERED

[33005]

ErrorString = 主板原点限位信号被触发

Solution[0] = 检查小车是否越过了原点限位器导致报错，并重启机器

;PASS_ERROR_HEADBOARD_RIGHT_LIMIT_SWITCH_IS_TRIGGERED

[33006]

ErrorString = 喷车板终点限位被触发

Solution[0] = 检查小车是否越过了终点的限位器导致报错，并重启机器

;PASS_ERROR_MAINBOARD_RIGHT_LIMIT_SWITCH_IS_TRIGGERED

[33007]

ErrorString = 主板终点限位信号被触发

Solution[0] = 检查小车是否越过了终点的限位器导致报错，并重启机器

;PASS_ERROR_HEADBOARD_EMITTING_IS_NOT_ENOUGH

[33008]

ErrorString = 1Pass 数据错误

Solution[0] = 检查 USB 线是否正常，或者更换 USB 数据线

Solution[1] = 检查光纤线是否正常，是否接口松动或者磨损

Solution[2] = 检查电脑 USB 接口是否正常，或者更换电脑 USB 接口

Solution[3] = 检查机器及电脑是否已接地线，需接好地线

;-----

[33009]

ErrorString = 小车已经停止,但当前 PASS 数据没有打完

Solution[0] = 请检查齿轮比是否校准

Solution[1] = 检查光栅尺是否正常,是否存在污渍或其他异常情况

Solution[2] = 检查光栅解码器是否正常

Solution[3] = 检查马达或驱动器是否正常

Solution[4] = 检查板卡指示灯是否正常

Solution[5] = 重启软件

Solution[6] = 重新安装软件

Solution[7] = 请联系设备供应商

;-----

;EXP_ERROR_SYSTEM

[39000]

ErrorString = 非法访问内存或流程异常

Solution[0] = 检查配置文件是否匹配

Solution[1] = 检查打印机是否连接正常

Solution[2] = 重新启动软件

Solution[3] = 重新启动硬件